

# Don't miss these last few sessions of the NCOSS/FAMS TEI Outcomes Measurement Practice Workshop.

27 August 2019

Dear TEI colleagues,

Have you heard about the "Rule of Seven"?

It says that the average communicator needs to repeat as well as hear an information SEVEN times for it to effectively stick.

These workshops have been held at least 17 times to date. Yet at each workshop, there's always something new to learn, or an 'old' thing to remember, or an interesting bit to take away for our teams.

If you or your key team members haven't been to a TEI Outcomes Measurement workshop before (or have been to one but a very long time ago), read on...

## What past Workshop participants have said...

"As a result of the trainings and information sessions, I have completed the Service Activity Mapping Template and am working on a Program Logic template."

"Activities such as viewing the service option spreadsheet examples and even the data to analyse and the surveys provided were great activities; I definitely feel more confident now. It was explained very well and it was a very user-friendly workshop."

"I can develop better assessment tools and I can develop and tweak current programs so that they are better aligned with FACS' TEI priorities - extremely helpful."

"I was pretty much across the Program Logic model, but the workshop was enormously helpful in showing me how to apply it to our FACS-funded work. Very well done!"

"The ability to benefit from the vast experience and knowledge in the room was incredibly beneficial."

"I gained a great deal of clarity in relation to the process, the 'test-try-learn' phase, and helped me gain a better understanding of data collection to capture outcomes."

"The training was so much more informative than anything I had been to before, and felt more like the reform is working with us as an organisation rather than us having to change and fit in or have to opt out."

It's easy to register. Just follow the link...

Bega, 3 September

Queanbeyan, 4 September

Shellharbour, 6 September

North Sydney, 17 September (Crows Nest)

Albury, 20 September

Liverpool, 24 September

Katoomba, 25 September

Brewarrina, 9 October

### NCOSS TEI Sector Assistance Strategy (SAS) info hub

Information about the TEI Practice Workshops are also in NCOSS' website. If you've missed previous updates, or are looking for a particular information/resource you've seen before, check out NCOSS TEI SAS info hub.

### **Questions or feedback?**

Please don't hesitate to email <u>teiassist@ncoss.org.au</u> for any question or feedback regarding the NCOSS TEI Sector Assistance Strategy, as well as to subscribe.

To enquire about TEI Practice Workshop event details, please email info@fams.asn.au .

### **Acknowledgment of Funding**

The NSW Council of Social Service TEI Sector Assistance Strategy project is funded by the NSW Department of Communities and Justice (formerly NSW Family and Community Services).

NCOSS is working towards a New South Wales that is free from poverty and inequality. For more information, please visit the <u>NCOSS website</u>.