

Here's an easy way to request support.

Thanks for reaching out to request support, as you seek to embed an Outcomes culture in your service. Please type in your answers below and email to teiasist@ncoss.org.au. NCOSS will work to respond to your request within 5 working days. Please note that individualised support at this time is limited to TEI-funded services that have chosen Pathway 1, and are looking to adopt the [TEI Outcomes Framework](#) within the next 6 to 9 months of the request. This initiative is funded by the NSW Department of Families and Community Services. (FACS).

ABOUT YOU			
1) Your name			
2) Organisation/service			
3) Your position			
4) Your contact details	Phone: E-mail:		
5) Business address			6) Your FACS district or NSW region:
7) Contact person for this request (if not you)	Name	Position	Phone and E-mail
8) TEI funding details	Program Level Agreement (PLA) ID/s:	TEI-funded service/s relevant to this request:	
9) This project is aiming to work in a coordinated way with FACS districts. As such, we will inform your FACS CPO (Commissioning & Planning Officer) of your work with this project, as appropriate. a) Your CPO's name: b) Your CPO's email address:			
ABOUT YOUR SUPPORT NEEDS- Please respond to all questions below, thanks.			
NCOSS' TEI Individualised Support activity is able to provide 10 hours of individualised support, to assist you in meeting a particular goal. 1) What goal would you like to achieve by the end of the 10 hour support? (e.g. Program Logic revised and completed, and aligning with DEX SCORE outcomes). Please refer to the " Examples of Support Activities " list, as needed.		2) Have you attended, or are registered to attend a TEI Outcomes Measurement Practice Workshop? If so, approximately when? See latest update . 3) Have you attended a Data Exchange training session in the past? 4) Have you had a conversation with your CPO with regards to activity mapping, and/or about your request for this individualised support? 5) Do you have a preferred TEI Individualised Support provider? Please see complete list here & indicate preference, if any.	
OPTIONAL: YOUR OTHER AREAS OF NEED (IN ADDITION TO ALIGNING WITH OUTCOMES FRAMEWORK)			
Do you have other areas of need for which you would like to request support? Examples are: Communications, Operations and Service Delivery, Partnerships, Collaboration, Community Engagement, Policies and Procedures, Governance and/or Financial Management, Human Resources.			

What next? Someone from NCOSS or from a TEI Individualised Support agency will contact you to discuss your request. For queries, please email teiasist@ncoss.org.au