



ncoss
NSW Council of Social Service

New dates for TEI Practice Workshops (& other updates)

17 June 2019

Dear TEI colleagues,

Much thanks to those who have already participated, or are registered to participate, in NCOSS' TEI Sector Assistance activities. Please see updates below.

If this is the first time you're seeing a TEI update from NCOSS, please email teiasist@ncoss.org.au to subscribe.

[For ongoing TEI updates from FACS, bookmark this page](#)

In case you missed it, FACS has been adding to its list of [TEI Frequently Asked Questions](#).

Bookmark the [main page for all things TEI](#) (straight from FACS), and/or check out the individual sections below.

1. [TEI - next steps](#)
 2. [TEI - Sector Assistance Strategy](#)
 3. [TEI - Activity Mapping](#)
 4. [TEI - Completing a Program Logic](#)
 5. [Reporting and working with the Data Exchange \(DEX\)](#)
 6. [TEI – Evidence and Evaluation Fund](#)
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TEI Outcomes Measurement Practice Workshops

The NCOSS TEI Sector Assistance Strategy Practice Workshops, being delivered by FAMS, are well underway.

Your active participation and questions during these workshops are informing the TEI assistance teams as they continue to work on supporting services that have chosen Pathway 1.

To date, eleven (11) workshops have been held in:

Lithgow, Dubbo, Sydney 1, Bathurst, Griffith, Central Coast, Newcastle, Port Macquarie, Coffs Harbour, Tweed Heads and Hornsby.

ADDITIONAL WORKSHOPS SCHEDULED

Due to demand and feedback from the sector, a second tranche of workshops has been scheduled, as below:

[3 July, Ballina](#)

[22 July, Newcastle](#)

[24 July, Tamworth](#)

[25 July, Narrabri](#)

[31 July, Western Sydney](#)

[7 August, South Western Sydney](#)

[8 August, Wagga Wagga](#)

For queries on workshop event details, please email info@fams.asn.au.

Data Exchange for TEI

Understanding the Data Exchange platform is an important step to eventually being able to use it to report TEI outcomes.

Here are some 'tips' if you've missed the DEX training sessions. For those still waiting to access the platform (e.g. waiting to receive AusKey), these resources provide an excellent headstart.

- 1) Make the [Data Exchange](#) website your first port of call in the first instance.
 - 2) Some resources are meant to be digested together, so as to receive a full picture. These include the [Data Exchange Protocols and Appendix B-State Agencies](#), as well as its attached Program Activity Guidance.
 - 3) Don't miss the [Updates](#) section in the DEX website, as well as the eLearning resources (great for staff/team training). Some updates (e.g. [Changes to SCORE](#)) provide greater clarity as you make your way through the resources.
 - 4) FACS is developing additional guidance materials to address TEI-specific gaps that have been raised by peaks. More to come.
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NCOSS "Cheat Sheets"

NCOSS is developing one-page 'cheat sheets' to capture Frequently Asked Questions about DEX and reporting SCORE Outcomes, among others.

Here are three for starts:

- [Top 5 Questions about Data Exchange \(DEX\) SCORE](#)
- [Top 5 Questions about Reporting Group Clients on DEX](#)
- [SCORE Outcomes and TEI Service Types Matrix](#)

Questions or feedback?

Please don't hesitate to email teiasist@ncoss.org.au for any question or feedback regarding the NCOSS TEI Sector Assistance Strategy.

Acknowledgment of Funding

The NSW Council of Social Service TEI Individualised Support activity is funded under the NSW Family and Community Services TEI Sector Assistance Strategy project.

NCOSS is working towards a New South Wales that is free from poverty and inequality. For more information, please visit the [NCOSS website](#).