

# Annual Report

2012-13



## Council of Social Service of New South Wales



- Effective public policy that reduces disadvantage and inequality in NSW
- Leadership in the community sector
- An effective voice on social justice issues
- A strong and robust organisation





The Council of Social Service of New South Wales (NCOSS) is the peak body for the social and community services sector in New South Wales. NCOSS works with its membership on behalf of disadvantaged people and communities towards achieving social justice in New South Wales.

NCOSS was established in 1935 to promote cooperation in the provision of community services and influence social legislation. Today our constituents are:

- disadvantaged and low income people and communities in NSW
- our members
- other peak community service agencies in NSW
- service providers
- other agencies working in the social policy and social services field
- individual members interested in social policy and social service issues .

NCOSS provides an independent voice on welfare policy issues and social and economic reforms and is the major co-ordinator for non-government social and community services in NSW.

We act as a channel for consultation with government and between parts of the non-government sector with common interests and diverse functions.

NCOSS is a membership organisation. Members range from the smallest community services to the largest major welfare agencies, state and regional level peak councils, churches, hospitals, local government and consumer groups.

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# ■ Council of Social Service of New South Wales

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## Who we are

The Council of Social Service of New South Wales (NCOSS) is the peak body for the social and community sector in NSW. We were established in 1935 to promote cooperation in the provision of community services and influence social legislation.

Today NCOSS provides an independent voice on social and economic policy issues and reforms and is the major co-ordinator for non-government social and community services in NSW. We act as a channel for consultation with government and between parts of the non-government sector with common interests and diverse functions.

NCOSS also provides and facilitates organisational development services and products designed to improve the effectiveness and viability of not for profit human services organisations.

## Statement of Purpose

NCOSS will provide leadership to the social and community services sector in NSW by working with our members and others to influence public policy to achieve social justice for disadvantaged people and communities.

## Our vision

NCOSS has a vision for a society where there is social and economic equity, based on co-operation, participation, sustainability and respect.

## Our guiding principles

NCOSS is committed to:

1. Integrity and Respect
2. Collaboration, partnership and cooperation
3. Distinction through enterprise and initiative
4. Community partnership and mutual development
5. Diversity of cultures, ideas, organisations and peoples
6. Accountability, transparency and accessibility

## Our goals

1. Effective public policy that reduces disadvantage and inequality in NSW
2. Leadership in the community sector
3. An effective voice on social justice issues
4. A strong and robust organisation

# ■ President's Message

In recent years Australia has been a standout performer in terms of economic growth but the benefits of such growth are not fairly distributed. As a peak social justice organisation, NCOSS believes that fairness and equity are at the heart of a civilised society. We believe that, in a prosperous nation like Australia, it is unacceptable that so many experience deprivation and are unable to satisfy basic needs.

As I indicated in last year's report to the AGM, to progress social justice in State and Commonwealth policy arrangements that have changed significantly over the past decade, NCOSS has adopted the following strategic directions.

Over the coming years NCOSS will:

- Advocate for a clear, cohesive public policy agenda and evidence based strategies that focus on addressing the causes and consequences of disadvantage and inequality.
- Demonstrate vision and leadership as an authoritative, respected peak for the community sector.
- Build a high public profile as a social justice thought leader and effective influencer.
- Position itself as a dynamic, contemporary organisation that is well resourced.

The CEO, Deputy CEO and staff are working with the Board to turn these high level strategic directions into actions that will make a real difference for low income, vulnerable and disadvantaged people through improved public policy settings and the timely provision of quality services and support. The Board agreed that this work requires some changes within NCOSS: new office space is essential and this is currently in hand; and a change in the way in which NCOSS staff are organised - to support, produce and advocate for policy to enhance social justice in NSW - is required and is underway. These actions will continue over coming months to better position NCOSS to be a compelling and effective advocate for a fair and just NSW.



While this internally focused work continues, there remains the pressure of external influences with much reform and change occurring across our areas of interest. In a complex and fast changing environment NCOSS has continued to focus on better understanding the connections across policy and service delivery "silos", and between and within tiers of governments. This overarching approach to understanding, analysis and development of public policy alternatives seeks to:

- Involve low income, vulnerable and disadvantaged people in public policy processes.
- Improve social inclusion for the most disadvantaged.
- Place cost of living pressures at the centre of policy design and implementation.
- Promote integrated service systems that deliver good outcomes for low income, vulnerable and disadvantaged people.

It has been my privilege to be the President of NCOSS during this challenging period. NCOSS board members are committed to the cause of social justice and to the work of NCOSS. Their expertise and wise counsel to the organisation has been invaluable and I thank them greatly for their efforts. The CEO and staff through their expertise and dedication continue to demonstrate the high standard of work for which NCOSS is known. The high regard in which NCOSS is held is a tribute to their collective work. On behalf of the Board I would like to acknowledge and thank them for their work.

There are still far too many people doing it tough in NSW today. At a time when the gap between rich and poor continues to grow the resources and political will needed to address this inequity are sadly lacking. The work of NCOSS is crucial to bring about a sound cross portfolio policy understanding, development of alternative policy options and robust advocacy to achieve real change. This annual report is a testament to our efforts in the past year.

Eileen Baldry  
President

# ■ Director's Message

Ever since NCOSS was established in 1935 we have been advocates for social justice. Our aim has been to influence public policy so that we have a fair and just society.

While our vision and purpose has not changed, the context in which we operate has with greater competition from others seeking to influence the public policy agenda. With growing evidence of greater disparity between the wealthiest and the least well off in our communities despite the overall prosperity of Australia, it is clear that our advocacy matters just as much as it did when NCOSS was established.

In a crowded and contested political environment, to be effective it is important that NCOSS focus on key priorities rather than spreading our resources and capacity over too many issues. During 2012-13 we have spent much time considering and debating what those priorities need to be and what systems, structures and processes will support us in this work. This is a conversation that will continue as we advocate for public policy and systems that will make a real difference for low income, vulnerable and disadvantaged people and communities.

With an internal focus on working through what we need to do to be the best we can possibly be, NCOSS has again managed to achieve a great deal. NCOSS has lead the



debate in many areas and provided the co-ordination the sector required in a fast changing and challenging environment.

This is a tribute to the expertise, experience and commitment of the staff. This annual report reflects their efforts in advancing the cause of social justice and they deserve our sincere thanks and appreciation for their work.

The NCOSS Board are committed to the work of NCOSS and provide invaluable support, guidance and wisdom. We must also acknowledge the contribution of all who sit on the various NCOSS policy

advice groups, consultative forums or who attend NCOSS consultations, workshops and seminars. This provides an invaluable source of information and real world experience that allows us to understand the implications of various policies from a broad range of perspectives. The unique capacity of NCOSS to look at issues in a holistic and overarching way is made possible because of this contribution by our networks.

The effectiveness of NCOSS is greatly enhanced by the willingness of many people and organisations to contribute their expertise and experience to the cause of social justice.

Alison Peters  
**Director**

# ■ NCOSS Board

The NCOSS Board is a vital link between the social and community services sector as a whole and the NCOSS staff. Around half the Board is elected each year, with Directors' terms set at two years. During the year, additional Board members may be co-opted to fill vacancies and to ensure that as many major community interests as possible are represented.

## The members of our 2012-13 Board were:

Eileen Baldry, President

Mary Perkins, Vice President, ShelterNSW

Tony Davies, Vice President, Northern Rivers Social Development Council

Denele Crozier, Treasurer, Women's Health Inc

Karen Bevan, Director, UnitingCare Children, Young People and Families

Matthew Bowden, Director, People with Disability Australia Inc

Laurel Draffen, Director

Sarah Fogg, Director, The Benevolent Society

Elizabeth Priestley, Director, Mental Health Association NSW Inc

Michael Coffey, Director, Y Foundations (retired 19/11/2013)



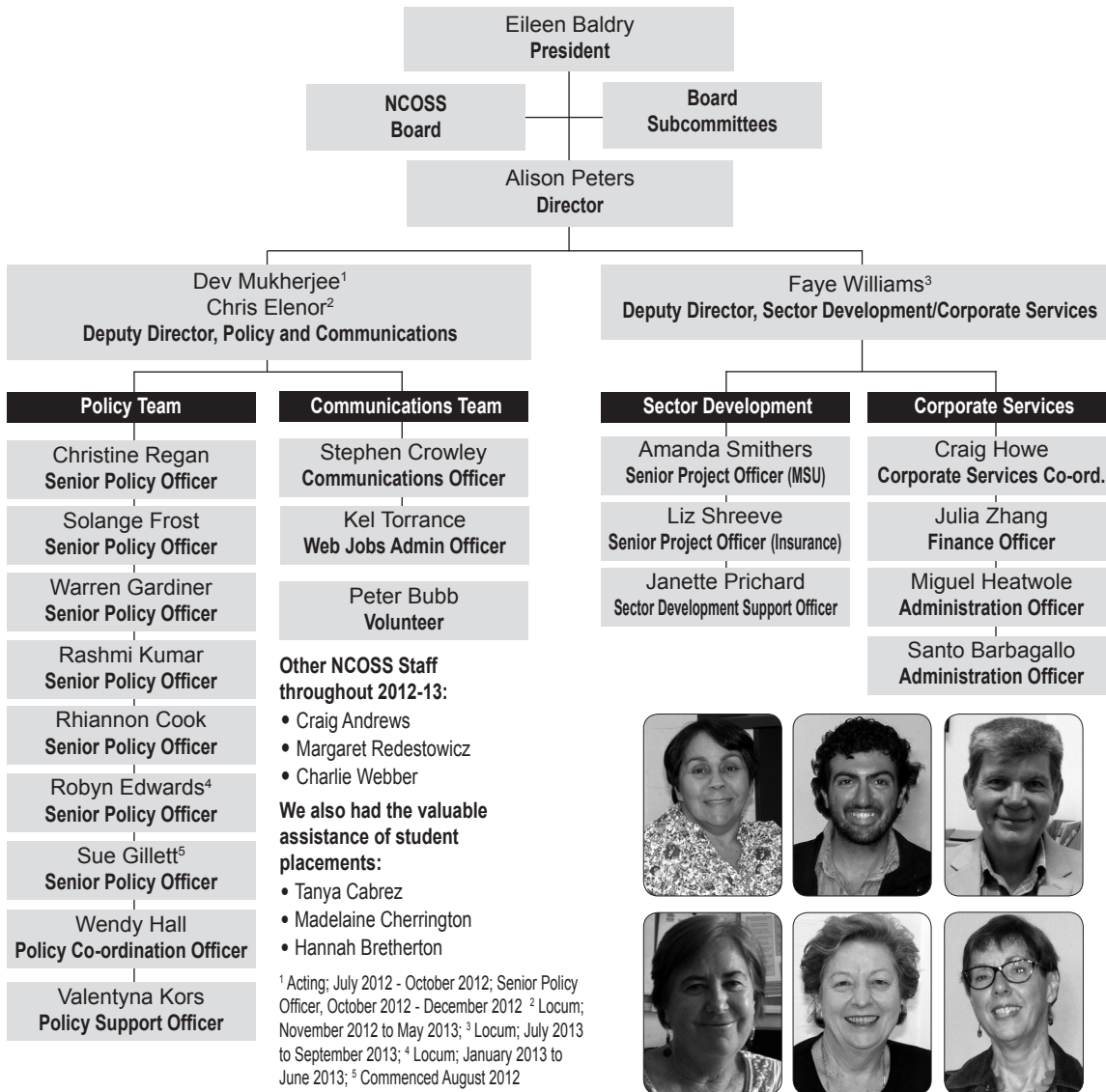
**Back row (l-r):** Laurel Draffen, Sarah Fogg, Tony Davies, Karen Bevan, Vivek Prabhu (*co-opted October 2013*)

**Front row (l-r):** Denele Crozier, Liz Priestly, Eileen Baldry (President)

**Absent:** Mary Perkins, Matthew Bowden



# NCOSS Staff 2012-13



Back row (l-r): Miguel Heatwole, Amanda Smithers, Stephen Crowley, Julia Zhang, Rhiannon Cook, Rashmi Kumar, Wendy Hall, Janette Prichard, Christine Regan, Solange Frost, Warren Gardiner  
Front row (l-r): Hannah Bretherton, Craig Howe, Valentyna Kors, Alison Peters, Joanna Quilty (commenced July 2013)

Above (clockwise from top left): Sue Gillett, Santo Barbagallo, Chris Elenor; Liz Shreeve, Faye Williams, Robyn Edwards

# 2012-13: The year in review

NCOSS holds a vision for a fair and just NSW. We seek to do this by:

- Focusing on effective public policy that reduces disadvantage and inequality in NSW.
- Providing leadership in the community sector.
- Being an effective voice on social justice issues.
- Building a strong and robust organisation.

The breadth of work by NCOSS towards achieving those goals can be seen in the list of submissions, reports and papers produced, presentations made and meetings and events attended. This annual report sets out the highlights of our work in 2012-13.

## Effective public policy that reduces disadvantage and inequality in NSW

NCOSS policy advocacy is based on an overarching way of analysing and developing policy options that improves social inclusion through integrated service systems and allows for participation and consultation that involves low income, vulnerable and disadvantaged people and the sector.

Much of the policy work by NCOSS this year has fallen within the broad themes of cost of living pressures and new or reformed systems.

There is considerable public interest in cost of living within our communities. Too often, however, the focus is not on the disproportionate effect of increased prices for the most disadvantaged people and communities. NCOSS

has continued to raise these issues in our submissions to IPART about utility prices and has been pleased to see an increasing recognition by IPART and other stakeholders of the importance of understanding and addressing the impact of price increases of essential services for low income households.

Transport has been another area of focus. Supported by a student placement, NCOSS produced a report on transport concessions and made a number of recommendations for a more consistent approach to concessions that would increase access and affordability. We are continuing to advocate with Government to have the report's recommendations adopted.

The major cost of living issue remains housing affordability. The demand for social housing far outstrips availability putting many households who then rely on the private rental market under increasing pressure. Addressing housing affordability through a clear and concerted plan was the priority of the NCOSS 2013-14 Pre-Budget Submission. While recognising the issue, there was little action in either in the State Budget, or in other Government processes that addressed this issue. While a whole of government and intergovernmental approach is still required NCOSS has joined with Regional Development Australia Sydney and Shelter NSW to develop options to further the concept for Shared Equity Home Purchase schemes. Such schemes may offer opportunities for households normally excluded from home ownership and could be a small, but important, component of addressing housing affordability.



above: NCOSS staff held a disabiliTEA in October 2012 to show support for the National Disability Insurance Scheme (NDIS). From l-r: Stephen Crowley, Wendy Hall, Solange Frost, Valentyna Kors, Christine Regan, Rashmi Kumar; (seated l-r): Sue Gillett, Warren Gardiner

During the year NCOSS has addressed issues arising from many new or reformed service systems. This has included the introduction of a National Disability Insurance Scheme (NDIS) which will fundamentally change the way disability services and support is provided. NCOSS has long advocated for person centred approaches in meeting the needs of people with disability and has contributed to the development of individualised funding mechanisms to allow people with disability to make real choices about the services and support they need. The NDIS is therefore a welcome and exciting development although not without challenges. NCOSS has worked to inform and contribute to the implementation of the NDIS and in particular to promote the need for independent advocacy and information services as an integral component that will allow the NDIS to function well and effectively for people with disability.

Another significant reform process has been in the area of homelessness. NCOSS has always viewed homelessness in a broad context. To us, many homeless people or those at risk of homelessness have fallen through the cracks because of wider systems failures – in housing, justice, health, social security and education, amongst others. The *Going Home Staying Home* reform process offered an opportunity for joint effort by both specialist homelessness services and other service systems. NCOSS was represented on the Sector Reference Group looking at how to develop an integrated policy framework and reform service systems to reduce both the risk and level of homelessness.

NCOSS also analysed and contributed to proposed reforms to the NSW planning system and related initiatives such as the Metropolitan Strategy, the Transport Master Plan and the State Infrastructure Strategy. Together, these initiatives shape communities but often do not explicitly address issues of disadvantage and inequality. It is important, therefore to bring the voice and needs of low income, vulnerable and disadvantaged people to these processes. As well as participating in consultation around the various strategies and plans, NCOSS worked to inform the sector, including holding a forum, about the various strategies and to generate increased sector engagement with this agenda.

Other work of note during the year included

- The release of the “*Provided There’s Transport*” report. The report highlights the barriers to health services due to a lack of suitable transport options and makes a number of recommendations which are being pursued by NCOSS and our transport and health networks.
- Ongoing advocacy to both the NSW and Commonwealth Governments about oral health. This saw agreement reached by the two Governments with additional funding being made available for public dental services.
- The release of the “*Get This Party Started*” paper which has argued for a person centred approach in community care services and how that might be achieved.

- Representing the COSS network on the Social Determinants of Health Alliance and before the Senate Community Affairs References Committee in the Inquiry into Australia’s domestic response to the World Health Organisation’s Commission on Social Determinants of Health.

## **Leadership in the community sector**

NCOSS seeks to provide leadership in the community sector by robust engagement with Governments and improving sector effectiveness and impact. This includes building the sector’s capacity to work collaboratively, engage in systemic advocacy and support participation and self-advocacy by those people we are working with.

While the NSW Government has maintained relatively good engagement with parts of the community sector this engagement is mostly around program implementation and service delivery rather than policy development. The Government continues to say publicly that it values the views as well as the work of the sector yet changes to the funding guidelines for community legal centres (CLCs) introduced by the Government arguably restrict the capacity of CLCs to engage in systemic advocacy and are a worrying sign. NCOSS raised its concerns about this development and has continued to seek ways that the sector can be more consistently involved in policy decisions including advocacy about what services are needed in the first place. This, in our view, is necessary if we want our service delivery to be effective in making a difference and to achieve a fairer, more just, NSW.

The ongoing sustainability of the sector remains a key issue. Contracting practices by governments at all levels and the adequacy of funding to deliver the quality outcomes being sought continue to be raised but - with no clear, consistent and equitable processes to address such issues - they continue to undermine the sustainability and quality of services generally.

These issues were a major consideration in the review of the NSW Health NGO grants program. NCOSS played a key role in having funding rolled over while the process of the review was undertaken. NCOSS was a member of the Grants Management Improvement Taskforce which was established as part of the process and worked with other peaks to provide information and advice to the sector about developments and the implications of the directions being proposed by NSW Health. NCOSS continues to participate in discussion about the implementation of NSW Partnerships for Health which will replace the grants program.

Other highlights include

- Ongoing discussion with and provision of information about the new national regulator, the Australian Charities and Not for Profit Commission (ACNC) and its role in streamlining the regulatory environment for the sector.

- The conduct of a sector survey to provide insight into the adequacy of funding supplementation in meeting the provisions of the Equal Remuneration Order (ERO). The survey results were used to highlight systemic issues with funders and will be repeated on an annual basis. NCOSS also partnered with Jobs Australia and NDS to provide a series of information sessions across the state about the SCHCADS Award and the ERO.
- Conducted a number of roundtable discussions and a survey to inform a report on improving engagement between the sector and Medicare Locals.
- Conducted a workshop on the ClubGRANTS scheme and developed a kit to assist the sector representatives on ClubGRANTS local committees undertake their role.
- Made a submission to and appeared before the Legislative Assembly Community Services Committee Inquiry into outsourcing service delivery.
- Our ongoing partnership with the Legislative Council Committee staff to present workshops on effectively using the parliamentary processes.

NCOSS has also maintained or developed partnerships with Chartered Secretaries Australia, the Public Interest Law Clearing House (PILCH), Jobs Australia, Management Support Online and others to provide support and services to the sector.

## An effective voice on social justice issues

One way that NCOSS seeks to be an effective voice on social justice issues is by having productive and effective relationships with key decision makers and others who influence them.

Building relationships and understanding is a key part of the work by NCOSS as a social justice advocacy organisation. NCOSS convenes or is represented on numerous committees across a wide range of issues. Such engagement allows NCOSS to explore a range of views and to communicate with other stakeholders about the position on issues which NCOSS takes. A full list of the committees and groups is included elsewhere in this report. NCOSS has also addressed and made presentations to many organisations and groups about our priorities. This both informs and builds the necessary support for our advocacy efforts.

NCOSS produces a number of publications, including our member newsletter *NCOSS News* and several electronic bulletins. There has been a growing number of subscribers to our electronic bulletins. Similarly, traffic to the NCOSS website has continued to grow. During 2012-13 NCOSS paid increasing attention to social media as a communications channel making use of both Facebook and Twitter to reach a broader audience.



The report *Provided there's Transport*, launched in December, highlighted concerns that people already experiencing disadvantage – including those with low incomes, with disability, suffering from chronic disease and Aboriginal people – are those most likely to miss out on the health care they need simply due to a lack of transport.

**left:** Director Alison Peters and Senior Policy Officer Rhiannon Cook at the launch of *Provided there's Transport* (Western Sydney Community Forum offices, Parramatta).

Of particular interest was the establishment of the “All Aboard” Facebook page designed to engage with people about accessible transport. Based on the Victorian site, *All Aboard* has proven to be a useful way to engage people about accessible transport issues beyond our usual structures and channels. Lessons learned from All Aboard will help us make better use of social media for other advocacy campaigns.

The strategic review of NCOSS has highlighted the importance of our communications effort and the need to further develop and refine our communications strategy to support our advocacy.

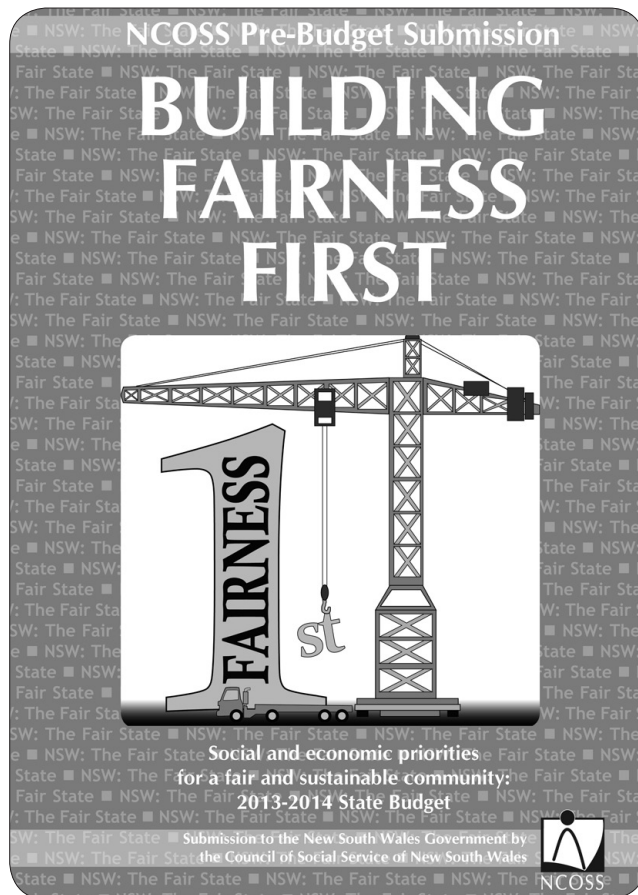
**A strong and robust organisation**

With the adoption of new strategic directions to guide the work of NCOSS over the coming years, work on developing the necessary resources, structures and systems to allow NCOSS to meet its goals continues. This includes work on a policy advocacy framework, clear evaluation and measurement processes, organisational structure, communications, ICT, finances and corporate services.

The search for new accommodation continued with NCOSS seeking advice on our financial capacity to sustain either a

mortgage or lease and investigating suitable premises. As the current NCOSS premises are leased at a “peppercorn rent” the financial implications of relocating have needed careful consideration. NCOSS approached the NSW Government for assistance and have been able to secure some non-recurrent support. This will allow the relocation to progress in 2013-14.

Relocation and the need to improve systems to support our work means NCOSS self-generated income is more important than ever. During 2012-13, NCOSS established a dedicated website for the Community Jobs service which will provide a good foundation for further development of the service. NCOSS also renegotiated a new contract with Aon Australia, the insurance broker who provides NCOSS Community Cover, a bulk buying insurance program. Insurance remains a key issue for the sector, especially smaller organisations. The renewal of our partnership with Aon provides an important service while securing an important source of revenue for NCOSS. Approximately 10% of income for NCOSS is from membership fees and we will be looking at how we can grow our membership to secure this income stream over the next 12 months.



The 2013-14 NCOSS Pre-Budget Submission (PBS) - **Building Fairness First** - set out expenditure and revenue measures NCOSS which believed should be priorities for the Government as it considered its options for the 2013-14 Budget. Launched in November 2013, the NCOSS PBS contained 34 recommendations across a range of issues.

# ■ NCOSS events and activities

## August 2012

- FAMS YAPA NCOSS forum on Armidale *Keep Them Safe* capacity building project
- SCHCADS Education & Information sessions Maitland, Blacktown (with NDS and Jobs Australia)

## September 2012

- NCOSS and NSW Legislative Council workshop on Parliamentary Inquiries: *How to have your Say and Maximise your Influence*, Lismore
- SCHCADS Education and Information sessions Tamworth, Lismore (with NDS and Jobs Australia)

## October 2012

- Corporate Social Responsibility: Opportunities for the Human Services Sector Seminar (Joint seminar with Social Responsibility Network)
- NCOSS DisabiliTEA to support the campaign for the NDIS

## November 2012

- NCOSS Annual General Meeting and launch of NCOSS 2013-14 Pre-Budget Submission *Building Fairness First*
- NCOSS Regional Consultation in Newcastle
- Good Governance Seminar (Joint PILCH/NCOSS Seminar)
- NCOSS and NSW Legislative Council workshop on Parliamentary Inquiries: *How to have your Say and Maximise your Influence*, held as part of NSW Community Legal Centres Conference

## December 2012

- NCOSS and NSW Legislative Council workshop on Parliamentary Inquiries: *How to have your Say and Maximise your Influence*, Parliament House, Sydney
- Launch of NCOSS Report "*Provided there's Transport*"

## January 2013

- NCOSS Roundtable on Medicare Locals

## February 2013

- Good Governance Seminar, Sydney (Joint PILCH/NCOSS Seminar)
- Good Governance Seminar, Sydney (Joint with ACNC, PILCH)
- Good Governance Seminar, Dubbo (Joint with ACNC, PILCH)
- Good Governance Seminar, Coffs Harbour (Joint with ACNC, PILCH)
- NCOSS ClubGRANTS Forum and Workshop
- Sponsorship of "Out of the Box" award, ZEST Awards for Western Sydney

## March 2013

- NCOSS and NSW Legislative Council workshop on Parliamentary Inquiries: *How to have your Say and Maximise your Influence*, Parliament House, Sydney
- Good Governance Seminar, Dapto (Joint with PILCH)

## April 2013

- Seminar on Corporate Social Responsibility: Generating Creative Resource Avenues: The Benefits of Corporate/Community Partnerships, Parramatta (NCOSS supporting Social Responsibility Network)
- NCOSS Regional visit to Narrabri
- Joint NCOSS/Department of Premier and Cabinet Forum on *Keep Them Safe* evaluation.
- NCOSS Forum for sector peaks to discuss cross sector issues and collaborative working practices
- NCOSS Forum for FONGA and Sector Development Forum members to present *Measuring our advocacy influence in protecting human rights* by Jennifer Davis, Australian Human Rights Commission
- SCHCADS Education and Information session Wollongong (with NDS and Jobs Australia)

## May 2013

- NCOSS and Central Coast Community Council workshop and regional consultation, Gosford
- Good Governance Seminar with PILCH NSW for the Community Resource Network, Blacktown
- NCOSS workshop on the draft Metropolitan Strategy
- SCHCADS Education and Information session Gosford, Maitland (with NDS and Jobs Australia)
- Joint ACOSS and NCOSS Board discussion

## June 2013

- NCOSS and NSW Legislative Council workshop on Parliamentary Inquiries: *How to have your Say and Maximise your Influence*, Parramatta
- NCOSS workshop on how to get the most from the NSW State Budget Papers
- NCOSS Seminar on analysis of the NSW State Budget
- Good Governance Seminar with PILCH NSW, Sydney CBD
- Governance Seminar, Irish-Australian Welfare Bureau and Resource Centre NSW Inc, Coogee

NCOSS Submissions and Reports	
July 2012	Response to Review of the NSW Mobility Parking Scheme Discussion Paper
	Response to the <i>Living Life My Way</i> Discussion Paper
	Paper on the survey of NGOs' attitudes and practices to smoking cessation (Co-authored by NCOSS and NSW Cancer Council) published in the Oxford Journal of Health Education Research
August 2012	Submission on the Exposure Draft of the Boarding Houses Bill 2012
	Question on Notice: Inquiry into Dementia: <i>Early diagnosis and intervention</i>
	Response to the Going Home, Staying Home Consultation paper <i>Future directions for specialist homelessness services</i>
	WDP Project Report and Advice to Social and Community Services Senior Officers Group (SACS SOG)
September 2012	NSW Disability Network Forum Position Paper to the Ability Links NSW Taskforce
	Submission to IPART's review of rural and regional bus fares 2012
	Feedback to the Office of Communities, Department of Education and Communities about their resource <i>Risk Management Resource for NFP Organisations</i>
	Submission to the NSW Health Grants Management Improvement Taskforce Discussion Paper on the Grants Management Improvement Program (GMIP)
	NSW Disability Network Forum Submission to NDIS Select Council on Disability Reform An approach to Eligibility and Support under an NDIS
October 2012	Submission to the ICAC Consultation Paper <i>Funding NGO Delivery of Human Services: A period of transition</i>
	Joint COSS Submission to the Senate Standing Committee on Community Affairs Australia's domestic response to the WHO Commission on Social Determinants of Health report "Closing the gap within a generation"
	Response to the Review of NSW Passenger Transport Legislation
	Submission to the IPART Review of prices of water, sewerage, stormwater services for Gosford City Council and Wyong Shire Council
	Submission to the IPART Review of prices of water, sewerage, stormwater and recycled water services for Hunter Water Corporation
	Submission on the draft National Primary Health Care Strategic Framework
	Response to the Transport for NSW: Disability Action Plan Consultation Draft v1
	Submission to the Draft NSW Long Term Transport Master Plan
	NSW Aged Care Alliance Issues Paper: Transport for Older People
November 2012	Submission to the IPART Annual Release of Taxi Licences 2013-14
	Report <i>"Provided There's Transport: Transport as a barrier to accessing health care in NSW"</i>
	NCOSS 2013-14 Pre-Budget Submission <i>"Building Fairness First"</i>
	NSW Oral Health Alliance Call to Action to NSW MPs
December 2012	Submission on proposed changes to the Aged Care Act 1997 and related legislation
	Submission on the Draft Disability Action Plan for the NSW Information and Privacy Commission
January 2013	NSW Disability Network Forum Submission to Senate Standing Committee on Community Affairs Inquiry into the National Disability Insurance Scheme Bill 2012
	Response to Discussion Paper: Walking, Riding and Access to Public Transport
	Submission on Fare Concessions: Transport Concessions and Subsidies

Submissions and reports (cont.)	
February 2013	Joint COSS Submission to the Senate Standing Committee on Community Affairs Inquiry into the National Disability Insurance Scheme Bill 2012
	Response to Issues Paper: Review of Competition in the Retail Electricity and Natural Gas Markets in NSW
	Briefing Paper: Medicare Locals
	Discussion Paper: Medicare Locals engagement with not-for-profit community sector organisations in NSW
	Submission to Treasury on <i>Australian Charities and Not-for-profits Commission Financial reporting requirements</i>
	Submission to Treasury on Council of Australian Governments Regulatory impact assessment of potential duplication of governance and reporting standards for charities
	Submission on Issues Paper: Review of Competition in the Retail Electricity and Natural Gas Markets in New South Wales
	Submission on proposed changes to the planning controls for Wentworth Point
	NSW Disability Network Forum Submission on the Draft Disability Action Plan 2013-2015 for the NSW Department of Finance and Services
	NSW Disability Network Forum Submission to NSW Disability Services Act Review
	Submission to the COAG Regulatory impact assessment of potential duplication of governance and reporting standards for charities (RIA)
March 2013	NSW Disability Network Forum Submission to Discussion Paper on the National Disability Insurance Scheme Rules
	NSW DNF Supplementary Submission to Senate Standing Committee on Community Affairs Inquiry into the National Disability Insurance Scheme Bill 2012
	NCOSS Paper: Get this party started: Why we need person centred approaches in NSW community care
	NSW HACC Issues Forum Supplementary Submission to Senate Standing Committee on Community Affairs Inquiry into the National Disability Insurance Scheme Bill 2012
	NCOSS submission on the NSW Bilateral Primary Health Care Plan Consultation Paper
	Response to the Discussion Paper Child Protection: Legislative Reform Legislative Proposals
	NCOSS Interim report on not-for-profit community sector organisations' engagement with Medicare Locals – Summary of Roundtable Discussions
	NSW Disability Network Forum Submission to Draft Service Charter of Ageing, Disability and Home Care
NCOSS Submission to the National Disability Insurance Scheme Rules	
April 2013	Submission to Australian Charities and Not-for-profits Commission (ACNC): <i>2014 Annual Information Statement</i>
	Response to the Good Shepherd Microfinance Discussion Paper: <i>Insurance for Low-income Australians: Taking Innovative Action</i>
	Response to Commonwealth Department of Health and Ageing's Accommodation Pricing Guidelines Discussion Paper for residential aged care
	Response to the draft North West Rail Corridor Strategy
	NSW Disability Network Forum Submission to the Draft Sydney Local Health District Disability Action Plan 2013-2018
	Submission to the 2012 Review of the Disability Standards for Accessible Public Transport (Transport Standards)
	Submission to the Inquiry into the Aged Care (Bond Security) Amendment Bill 2013, the Aged Care (Bond Security) Levy Amendment Bill 2013, the Aged Care (Living Longer Living Better) Bill 2013, the Australian Aged Care Quality Agency (Transitional Provisions) Bill 2013, and the Australian Aged Care Quality Agency Bill 2013
May 2013	Briefing Paper: Summary of the Home Care Packages Program
	Submission with NSW Oral Health Alliance to the Commonwealth government on <i>Grow Up Smiling</i>
	Submission on the draft Home Care Packages Program Guidelines
June 2013	Submission to the IPART review of fares for metropolitan and outer metropolitan bus services from January 2014
	Response to Future Directions for NSW Local Government: Twenty Essential Steps
	Response to the Draft Metropolitan Strategy for Sydney to 2031



# Significant meetings

## 2012-13

### July 2012

- Meeting with Ministerial and Executive Coordination, Roads and Maritime Services
- Meeting with Anthony Bencher, Chief of Staff to The Hon Pru Goward, MP
- Meeting with Office of The Hon Andrew Constance, MP, Minister for Ageing and Minister for Disability Services
- Office of Communities briefing for NCOSS, YAPA and CAPO on the 2012-13 NSW State Budget
- Meeting with Graeme Head, Commissioner, Public Service Commission
- Meeting with Deonne Smith, General Manager, Access and Equity, Department of Education and Communities
- Meeting with Dr Kerry Chant, Chief Health Officer, NSW Health

### August 2012

- Meeting with Richard Funston, Executive Director, Grants and Community Partnerships, Legal Aid NSW

### September 2012

- NCOSS presents evidence to the Parliamentary Inquiry into the Outsourcing of Community Service Delivery
- Meeting with Jim Longley, Chief Executive, Ageing, Disability and Home Care
- Meeting with Department of Premier and Cabinet and NSW Treasury re Equal Remuneration Case

### October 2012

- Meeting with A/Director Partnerships and Community Engagement, Corrective Services
- Meeting with the Office of The Hon Kevin Humphries, MP, Minister for Mental Health, Minister for Healthy Lifestyles and Minister for Western New South Wales
- Meeting with Department of Premier and Cabinet and NSW Treasury
- Meeting with The Hon Barbara Perry, MP

### November 2012

- Meeting with The Hon Penny Sharpe, MLC
- Meeting with The Hon Cate Faehrmann, MLC
- Meeting with The Hon Victor Dominello, MP, Minister for Aboriginal Affairs

### December 2012

- Meeting with Chris Eccles, Director General, Department of Premier and Cabinet

### January 2013

- Meeting with The Hon Gladys Berejiklian, MP, Minister for Transport
- Meeting with John Feneley, NSW Mental Health Commissioner
- Meeting with NSW Treasury
- Meeting with Dr Liz Develin, Acting Director, Integrated Care, NSW Ministry of Health

### February 2013

- NSW DNF delegation meeting with The Hon Andrew Constance MP Minister for Disability Services on role of Independent Advocacy and independent Information
- Meeting with the Office of The Hon Jillian Skinner, MP, Minister for Health
- NCOSS presents evidence to the Senate Community Affairs Committee Inquiry into the National Disability Insurance Scheme Bill 2013

### March 2013

- Meeting with Ministers Goward and Constance
- Meeting with Jim Longley, Chief Executive, Ageing, Disability and Home Care, Department of Family and Community Services
- Meeting with The Hon Linda Burney, MP
- Meeting with Maree Walk, Chief Executive, Community Services, Department of Family and Community Services
- Meeting with Chris Chippendale, Executive Director, Community Inclusion Directorate, Ageing, Disability and Home Care, Department of Family and Community Services
- Meeting with The Hon Greg Smith, MP, Attorney General and Minister for Justice
- Meeting with The Hon Jan Barham, MLC

### April 2013

- Meeting with Rohan Hammett, Deputy Director-General, NSW Ministry of Health
- Meeting with The Hon John Robertson, MP, Leader of the Opposition
- Meeting with Commissioner for Fair Trading, Rod Stowe
- Meeting with Steve Kinmond, NSW Ombudsman
- Meeting with the Australian Charities & Not for profit Commission Advisory Board

**May 2013**

- Meeting with John MacMillan and Chris Chippendale, Department of Family and Community Services regarding ERO funding survey results
- NCOSS presents evidence to the Senate Community Affairs Committee Inquiry into Aged Care Act (1997) Amendment Bill and related legislation

**June 2013**

- Meeting with Leonie King, Acting Deputy Director General Corporate Services, Department of Family and Community Services
- NCOSS presents at Public Accounts Committee Inquiry into the Auditor General's Performance Audit Reports
- Along with the NSW Disability Network Forum, NCOSS met with the Public Guardian re access by residents of Stockton institution to advocacy for appropriate life opportunities



**above:** *Incorporation: An explanation of the Incorporation Act 2009 (7th edition)* was translated into Arabic and Chinese and, along with an English version, were available for free in PDF format on CD. (Chinese version CD shown)

## Resources, publications and other services

### New Fact Sheets and Publications

- **Incorporations:** An explanation of the Associations Act 2009 Book released on CD format in English, Arabic and Chinese
- **NCOSS briefing papers:**
  - *Medicare Locals*
  - *Summary of Partnerships for Health, NSW Health's response to the Grants Management Improvement Program Taskforce Report*
  - *Preliminary results from NCOSS survey of community sector engagement with Medicare Locals, June 2013*
  - *Update on NSW Partnerships for Health - Health NGO funding reform*
- **NCOSS Management Support Unit Info Sheets:**
  - #5 (updated): *Attracting New Board Members*
  - #30: *Protecting Your Organization Against Fraud*
  - #13 (updated): *Ethical Decision Making*
  - #3 (updated): *Roles and Responsibilities of Officer Bearers and General Members of Board of Management of Incorporated Associations*
  - (updated): *Declaration of Interest Template 2013, Appendix to Managing Conflicts of Interest 2012*
  - #26 (updated): *Associations Incorporation Act*
- **NCOSS Insurance Information Sheets:**
  - *Buying Insurance- a beginner's guide*
  - *Fidelity Insurance*
  - (updated): *Renewing Insurance 2013*

### Newsletters:

- **NCOSS News:** monthly, printed resource, distributed to all NCOSS members, with original articles of interest to community sector organizations
- **Health e-News Bulletin:** monthly electronic update of health policy news, issues and publications of interest to NGOs and other workers in the Health sector
- **Ageing and Disability Updates:** fortnightly electronic resource collating articles and news of interest to NGOs and other workers in the Aged, Disability and Home Care sector. There were 26 issues in 2012-13, received by around 500 subscribers.
- **Sector Development e-Bulletins:** bimonthly articles of interest for all workers in the sector with an interest in Sector Development issues. Received by over 570 subscribers.
- **Interchange:** The NCOSS Transport Newsletter: a bimonthly electronic compilation of transport-related news, publications, training and events in NSW and Australia for the social and community services sector.

### Resources and services

- **NCOSS Community Jobs:** relaunch of online listing service for job vacancies in the community sector ([ncosscommunityjobs.net](http://ncosscommunityjobs.net))
- **NCOSS Community Cover Insurance:** Information and Referral Service
- **Management Support Unit (MSU):**
  - Training Directory
  - Consultants Directory
  - Advice and Information Service

# ■ NCOSS speeches and presentations

## July 2012

- Presentation to Left Right Think Tank on funding options for transport infrastructure
- Presentation to Western Sydney Regional HACC Forum
- Presentation to Hornsby Kuringgai Regional Community Care Forum

## August 2012

- Presentation to the Spinal Injury Conference on the NSW Disability Network Forum
- Presentation to NSW Ombudsman's Office on Charter and NCROSS Budget analysis
- Presentation to HACC DO Network Conference

## September 2012

- Carers Conference Tamworth, Presentation on Person Centred approaches and individualised funding arrangements
- Presentation at University of Technology Sydney (UTS) Student Forum
- Consultation with NSW Health on Grants Management Improvement Program, Blacktown
- Presentation on NSW Social Impact Bond trial to ACTCOSS Conference
- Law Careers Networking Evening, University of Technology, Sydney

## October 2012

- Consultation with Insurance Council of Australia on Consumer Information website
- Presentation to Inner West Community Care Forum
- Presentation to Physical Disability Council of NSW AGM, Glebe on person centred approaches and individualised funding arrangements
- Presentation to Northern Sydney HACC Forum
- Presentation at Blue Mountains Women's Health Services AGM
- Presentation at Blacktown Community Resource Network AGM
- Presentation to Wingecarribee HACC Forum

## November 2012

- Consultation on Recognition of the Rights of Volunteers
- Presentation to Sector Connect NGO Funding Reform Forum
- Presentation to Chinese Delegation on Disability Issues in NSW
- Presentation to South West Sydney Ageing & Disability Forum
- Presentation to HACC DO Network Conference
- Presentation at Sutherland Shire Community Care Development AGM
- Presentation to the Occupational Therapists NSW State Forum on Disability Reforms and person centred approaches

## December 2012

- Presentation at NDS CEOs Forum, Disability Abuse & Neglect
- Presentation to Newtown Neighbourhood Centre on NDIS and Disability Issues
- Presentation to Nepean Independent Living Committee AGM
- Presentation to Central Coast Ageing & Disability Association
- Presentation to Department of Premier & Cabinet Regional Co-ordinators

## February 2013

- Speech at Single Parents Coalition rally (opposing changes to Single Parent Payments)
- Presentation to NSW Disability Advocacy Network on disability update
- Presentation at Western Sydney Airport Forum, Parramatta
- Presentation to NSW Opposition housing affordability summit

## March 2013

- Presentation at Carers NSW 2013 Conference on role of independent Advocacy and independent Information
- Presentation to Western Sydney Community Care Forum
- Presentation to CatholicCare Ageing, Dementia & Disability Team meeting
- Presentation to Illawarra HACC Forum



above: Originally launched as part of the NCROSS website back in 1997, the community jobs listing service offered by NCROSS has continued to grow successfully. It was relaunched as **NCROSS Community Jobs** on its own website [[ncrosscommunityjobs.net](http://ncrosscommunityjobs.net)] in June.

- Presentation to Labor Forum on Transport and Disability Action Plan, Parliament House, Sydney
- Presentation to NSW Multicultural Health State Managers Meeting

#### April 2013

- Presentation at Castle Hill TAFE to Diploma of Service Coordination students on NCOSS and the Management Support Unit
- Discussant at NGO Research Forum on Social Impact Bonds
- Macarthur Disability Services: Update on the NDIS DisabilityCare
- Presentation to South West Sydney Disability Forum
- Presentation to Statewide HACC Multicultural Access Project Network meeting
- Presentation to NSW Aboriginal Community Care Gathering Committee
- Presentation to University of Sydney Occupational Therapy students on disability reforms and person centred approaches
- Presentation on the financial sustainability of public housing at Shelter NSW conference Housing crossroads

#### May 2013

- Presentation to Northside Executive Officers Forum in Chatswood on Management Support Unit services and the NCOSS Pre-Budget Submission
- Presentation to the Family Referral Services Managers network on NCOSS and current policy priorities, Byron Bay
- IDEAS POSSability Expo in Newcastle: Two presentations on how NDIS could affect people with disability
- Presentation to NSW HACC Development Officers Network
- Presentation to Aged & Community Services Association NSW & ACT State Conference
- Intellectual Disability Rights Service: Update on the NDIS DisabilityCare
- Illawarra Disability Sport & Recreation Exhibition: Update on the NDIS DisabilityCare

#### June 2013

- Self-Advocacy Blacktown, Update on the NDIS DisabilityCare
- Presentation: A social determinants of health framework for NSW, to Graduate School of Government, Sydney University
- Conversations on the NDIS DisabilityCare in Lismore, Ballina, Tweed Heads, Casino and Grafton



NCOSS sponsored the Out of the Box category in the **2013 ZEST Community Service Sector Awards** which celebrates achievements by individuals and organisations across Western Sydney. The Out of the Box Award was awarded to Magic Symbols. The award recognised individuals or projects that demonstrated they had made a significant change in the community utilising a unique or innovative approach. Magic Symbols, run by Kevin and Karen Treloar, have created and distribute resources in Western Sydney to help all children learn about Aboriginal culture.

**right:** Karen Treloar (and two young helpers!) from Magic Symbols are awarded the Out of the Box by NCOSS Director, Alison Peters [February 2013]

# ■ NCOSS sector and other involvements

## **Committees and groups convened by NCOSS**

- Forum of Non-Government Agencies (FONGA)
- Forum of Non-Government Agencies (FONGA) Working Party – Measurement & Evaluation
- NCOSS AON Partnership Meeting
- NCOSS Health Policy Advice Group
- NCOSS Regional Forum
- NCOSS Sector Development Forum
- NCOSS Transport Policy Advisory Group
- NSW Aboriginal Community Care Gathering Committee
- NSW Aged Care Alliance
- NSW Children’s Services Forum
- NSW Disability Network Forum
- NSW HACC Issues Forum
- NSW Oral Health Alliance
- Shared Equity Working Group (convened jointly with RDA Sydney)
- Assistive Technology Community Alliance NSW (formerly PADP Community Alliance)

## **NCOSS involvement in other community sector boards and committees**

- ACOSS Board
- Anti Poverty Week NSW Working Party
- Coalition for Appropriate Supported Accommodation for People With Disability CASA
- Community Organisations Public Liability Insurance Group
- Cosmopolitan Civil Societies Research Centre Advisory Board, University of Technology
- IMPACT Committee
- In Control NSW
- Insurance Council of Australia – National Consumer Reference Group
- NGO Research Forum
- NDS NSW Advisory Committee on people with disability who are ageing
- NDS Workforce Recruitment carecareers Stakeholder Reference Group
- Network of Alcohol and other Drug Agencies Policy and Advocacy Sub Committee
- NSW Cancer Council Tackling Tobacco Expert Advisory Group
- Community Asset Building Steering Committee
- NSW Community Care Industry Council

- NSW Community Services and Health Industry Training Advisory Body (ITAB)
- NSW Disability Advocacy Network
- NSW Futures Alliance for people with disability who are ageing
- NSW Harm Reduction Alliance
- NSW Homelessness Community Alliance
- NSW Strategic Carers Action Network
- NSW Users & AIDS Association Policy and Advocacy Sub Committee
- PIAC Energy and Water Consumers Advocacy Program Reference Group
- Public Interest Advocacy Centre Board
- Shut In NSW
- Specialist Homelessness Services Workforce Development Alliance
- Flinders University Social Determinants of Health Research Advisory Group
- Social Determinants of Health Alliance (SDOHA)
- UNSW Research Centre for Primary Health Care and Equity Advisory Committee

## **NCOSS involvement in government and private sector committees and advisory bodies**

### **FACS - Ageing, Disability and Home Care**

- ADHC Ability Links NSW Reference Group
- ADHC Central Coast Community Care Access Point Stakeholder Advisory Committee
- ADHC Cultural Diversity External Advisory Group
- ADHC Hunter Community Care Access Point Stakeholder Advisory Committee
- Don’t DIS My ABILITY Reference Group
- Ministerial Reference Group on Person Centred Approaches
- NSW Office for Ageing NGO Roundtable

### **FACS - Housing NSW**

- Going Home Staying Home Sector Reference Group
- Going Home Staying Home Regional Planning Working Group
- Housing NSW Living Communities Consultative Committee
- Housing NSW NGO Housing Partners Reference Group
- Homelessness Action Plan Evaluation Reference Group
- Housing and Mental Health Agreement Interagency Implementation Committee

#### **Ausgrid**

- Ausgrid Customer Council

#### **Attorney General's**

- NSW Civil and Administrative Tribunal Reference Group

#### **Corrective Services**

- Women's Advisory Council Consultant's Group

#### **Finance & Services**

- Enabling Information Sharing Working Party
- Location Intelligence Advisory Committee

#### **Sydney Water**

- Sydney Water Customer Council

#### **Infrastructure NSW**

- Affordable Housing Task Force Technical Reference Group

#### **NSW Ombudsman**

- NSW Ombudsman's Roundtable on Children Young People & Families
- NSW Ombudsman's Roundtable on Services to Older People and People with Disabilities

#### **Premier and Cabinet**

- Keep Them Safe Evaluation Steering Committee
- Keep Them Safe Expanded Senior Officers Group
- Event Access and Inclusion Leadership Network Group

#### **Public Service Commission**

- Public Service Collaboration Project Reference Group

#### **Energy and Water Ombudsman of NSW**

- Energy and Water Ombudsman of NSW Council

#### **Ministry of Health**

- Justice Health Consumer and Community Group
- NSW Health NGO Advisory Committee
- NSW Health NGO Chronic Disease Roundtable
- NSW Health Refugee Health Improvement Network (RHIN)
- NSW Oral Health Promotion Network
- NSW Population Oral Health Research Committee
- NSW Oral Health Advisory Group
- NSW Health Community Hub Reference Group
- Health Care Complaints Commission
- Health Care Complaints Commission Consumer Consultative Committee

#### **Accessible Transport Advisory Committee**

- Mobility Parking Scheme Independent Review Committee

#### **NSW Treasury**

- Social Impact Bond Expert Advisory Group

## Treasurer's report

The financial position of NCOSS remains sound with a surplus of \$177,309 being achieved in the 2012-13 financial year. The organisation's total equity remains healthy. This result reflects continuing efforts to attract new project work and improve our self-generated income while maintaining our efforts to keep expenditure within budget.

Despite this good result there remains substantial financial pressure on NCOSS. While NCOSS has secured a one off grant to assist relocation to more suitable premises, the ongoing costs in moving from a "peppercorn" rent to a market based rent will need to be found from within our current revenue levels. While our recurrent funding from the NSW Government is largely secure, there is no prospect of this increasing in the short to medium term to cover these costs. Ad hoc project income will be insufficient and the Board and staff are investigating options for reducing expenditure and securing our self-generated income to address this.

The Board has, however, decided to invest in developing the capacity of NCOSS to deliver on the organisation's strategic directions, particularly in communications. These investments will be necessary to support our ability to attract and sustain the NCOSS revenue base in coming years.



NCOSS acknowledges the core recurrent and project grants received during the year from:

- Department of Family & Community Services, Community Services
- Department of Family & Community Services, Ageing, Disability and Home Care
- Ministry of Health
- Department of Trade & Investment, Office of Liquor, Gaming & Racing

This is my last Treasurer's report as I have filled the role for the maximum time allowed under the NCOSS Constitution. I would like to thank the NCOSS staff and my colleagues on the Board for their support over the last four years. The staff, in particular, have provided detailed and timely information and ensured that the day to day financial management is carried out in accordance with the usual high standards of probity and professionalism we expect from them.

I recommend our audited financial statements to the NCOSS membership.

Denele Crozier  
Treasurer

# Financial statements

Council of Social Service of New South Wales  
ACN 001 797 137  
Operating as NCOSS

## Directors Report

Your directors present this report on the company for the financial year ended 30 June 2013.

### Directors

The names of each person who has been a director during the year and to the date of this report are:

Baldry, Eileen  
Perkins, Mary  
Crozier, Denele  
Coffey, Michael      retired (19/11/2012)  
Priestley, Elizabeth  
Bowden, Matthew  
Bevan, Karen  
Fogg, Sarah  
Davies, Tony  
Draffen, Laurel

Directors have been in office since the start of the financial year to the date of this report unless otherwise stated.

### Principal Activities

The company acted during the course of the financial year, as the major coordinator of non-government welfare and various community sector organisations in New South Wales.

### Information on Directors

**Eileen Baldry:** President

Qualifications: BA, Dip Ed (USYD), MWP PhD (UNSW)

Experience: Board member since November 2010

Special Responsibilities: Member of Management and Finance Committee, Chair of Risk and Compliance Committee (until 26 November 2012), Chair of Human Resources Committee.

**Mary Perkins:** Vice President

Qualifications: B.A. (History and Politics), DipEd, M.A. (Social Work, Social Policy and Sociology)

Experience: Board member since 2003

Special Responsibilities: Secretary (until 26 November 2012), Member of Human Resources Committee (until 26 November 2012), Member of Risk and Compliance Committee (since 26 November 2012),

**Denele Crozier:** Treasurer

Qualifications: Diploma of Accounting, Diploma of Business, RPN (Registered Psychiatric Nurse), 30 years working in community sector

Experience: Board member since 2003

Special Responsibilities: Chair of Management and Finance Committee, Member of Human Resources

Committee, Chair of NCOSS Health Policy Advice Group

**Michael Coffey:** Director (retired on 19 November 2012)

Qualifications: B Ed (Hons).

Experience: Board member 2008 -2012

Special Responsibilities: Member of Management and Finance Committee (until 19 November 2012)

**Elizabeth Priestley:** Director

Qualifications: B.A. Associate Diploma in Welfare

Studies, Advanced Certificate in Personnel Management

Experience: Board member since 2008

Special Responsibilities: Member of Risk and Compliance Committee (until 26 November 2012), Member of Human Resources Committee (since 26 November 2012)

**Matthew Bowden:** Director

Qualifications: B.A.

Experience: Board member since 2006.

Special Responsibilities: Member of Human Resources Committee

**Karen Bevan:** Director

Qualifications: BA Communications (CSU) (1990) and Master - Legal Studies (UNSW) (2006).

Experience: Board member since 2009

Special Responsibilities: Member of Risk and Compliance Committee (until 26 November 2012), Member of Management Finance Committee (since 26 November 2012)

**Sarah Fogg:** Director

Qualifications: BSc (Hons), MA (Public and Social Administration)

Experience: Board member since 2009

Special Responsibilities: Member of Management and Finance Committee (until 26 November 2012), NCOSS nominee on the ACOSS Board

**Tony Davies:** Director (November 2010 to November 2012),

Vice President (since November 2012)

Qualifications: B.A, LLb (Hons 1), Graduate Diploma (Legal Practice)

Experience: Board member since November 2010

Special Responsibilities: Member of Management and Finance Committee (since 26 November 2012)

**Laurel Draffen:** Director

Qualifications: Master in Business Administration (UNSW), Master of Education (University of South Australia); Australian Institute of Company Directors Diploma

Experience: Board member since November 2011

Special Responsibilities: Secretary (from 26 November 2012), Member of Risk and Compliance Committee, and Facilitator NCOSS Sector Development Forum



## Meetings of Directors

During the financial year, 8 meetings of directors were held. Attendances by each director were as follows:

Directors' meetings	No. eligible to attend	No. attended
Baldry, Eileen	8	8
Perkins, Mary	8	4
Crozier, Denele	8	7
Coffey, Michael ( <i>ret. 19.11.12</i> )	3	1
Priestley, Elizabeth	8	7
Bowden, Matthew	8	6
Bevan, Karen	8	6
Fogg, Sarah	8	5
Davies, Tony	8	7
Draffen, Laurel	8	6

## Operating Results

The profit of the company for the year amounted to \$177,309 (2012: \$166,179)

## Review of Operations

A review of operations of the entity during the financial year and the results of those operations show total revenue decrease by 2.4% to \$2,100,432; expenses decreased by 3.1% to \$1,923,123 resulting in the profit for the year.

## Auditor's Independence Declaration

The lead auditor's independence declaration for the year ended 30 June 2013 has been received and can be found below.

Eileen Baldry  
President

Date: 23 September 2013

## Auditor's Independence Declaration Under S 307c Of The Corporations Act 2001

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2013 there have been no contraventions of:

- the auditor independence requirements as set out in the Corporations Act 2001 in relation to the audit; and
- any applicable code of professional conduct in relation to the audit.

Name of Firm: Haywards Accountants  
8/19-31 Pitt St., Sydney, NSW 2000

Name of Partner: John Newton  
Date: 23 September 2013

## Statement of Comprehensive Income for the Year Ended 30 June 2013

	Note	2013 \$	2012 \$
Revenue	2	2,017,342	2,041,420
Other income	2	83,090	109,628
Employee benefits expense		(1,478,396)	(1,499,207)
Depreciation and amortisation expense	3	(13,069)	(14,896)
Rental expense	3	(7,292)	(6,834)
Administration expense		(33,737)	(43,406)
Office overheads		(82,211)	(78,270)
Consultants		(119,354)	(57,071)
Premises		(38,513)	(38,179)
Travel		(46,033)	(65,098)
Insurance		(25,539)	(29,491)
Conference		(31,754)	(52,746)
Other expenses		(47,225)	(99,671)
<b>Net current year surplus</b>		<b>177,309</b>	<b>166,179</b>
<b>Other comprehensive income</b>			
Total other comprehensive income for the year		-	-
<b>Total comprehensive income for the year</b>		<b>177,309</b>	<b>166,179</b>
Net current year surplus attributable to members of the entity			
<b>Total comprehensive income attributable to members of the entity</b>		<b>177,309</b>	<b>166,179</b>

## Statement of Financial Position as at 30 June 2013

Assets			
<b>Current Assets</b>			
Cash on hand	4	2,785,820	2,290,507
Accounts receivable and other debtors	5	14,156	43,249
Other current assets	6	9,559	9,668
<b>Total Current Assets</b>		<b>2,809,535</b>	<b>2,343,424</b>
<b>Non-current Assets</b>			
Financial assets	7	20,000	20,000
Property, plant and equipment	8	35,572	38,898
<b>Total Non-Current Assets</b>		<b>55,572</b>	<b>58,898</b>
<b>Total Assets</b>		<b>2,865,107</b>	<b>2,402,322</b>
<b>Liabilities</b>			
<b>Current Liabilities</b>			
Accounts payable and other payables	9	1,601,785	1,336,078
<b>Total Current Liabilities</b>		<b>1,601,785</b>	<b>1,336,078</b>
<b>Non-Current Liabilities</b>			
Employee provisions	10	83,948	64,179
<b>Total Non-Current Liabilities</b>		<b>83,948</b>	<b>64,179</b>
<b>Total Liabilities</b>		<b>1,685,733</b>	<b>1,400,257</b>
<b>Net Assets</b>		<b>1,179,374</b>	<b>1,002,065</b>
<b>Equity</b>			
Retained surplus		1,179,374	1,002,065
<b>Total Equity</b>		<b>1,179,374</b>	<b>1,002,065</b>

### Statement of changes in equity for the Year Ended 30 June 2013

	Retained Earnings	Total
	\$	\$
Balance at 1 July 2011	835,886	835,886
<b>Comprehensive Income</b>		
Surplus for the year attributable to members of the entity	166,179	166,179
<b>Total comprehensive income attributable to members of the entity</b>	<b>166,179</b>	<b>166,179</b>
Balance at 30 June 2012	1,002,065	1,002,065
<b>Comprehensive Income</b>		
Surplus for the year attributable to members of the entity	177,309	177,309
<b>Total comprehensive income attributable to members of the entity</b>	<b>177,309</b>	<b>177,309</b>
Balance at 30 June 2013	1,179,374	1,179,374

### Statement of cash flows for the year ended 30 June 2013

	Note	2013	2012
		\$	\$
<b>Cash flow from operating activities</b>			
Receipts of grants		1,972,633	1,381,650
Other receipts		562,348	587,619
Payments to suppliers and employees		(2,113,015)	(2,146,756)
Interest received		83,090	109,628
<b>Net cash generated from operating activities</b>	<b>14</b>	<b>505,056</b>	<b>(67,859)</b>
<b>Cash flow from investing activities</b>			
Payment for property, plant and equipment		(9,743)	(5,089)
<b>Net cash used in investing activities</b>		<b>(9,743)</b>	<b>(5,089)</b>
Net increase/(decrease) in cash held		495,313	(72,948)
Cash and cash equivalents at the beginning of the financial year		2,290,507	2,363,455
<b>Cash and cash equivalents at the end of the financial year</b>	<b>4</b>	<b>2,785,820</b>	<b>2,290,507</b>

## Notes to the financial statements

The financial statements cover Council of Social Service of New South Wales as an individual entity, incorporated and domiciled in Australia. Council of Social Service of New South Wales is a company limited by guarantee.

### Note 1: Summary of significant accounting policies

#### ■ Basis of preparation

The financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards (including Australian Accounting Interpretations) and the Corporations Act 2001. The company is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar.

The financial statements were authorised for issue on 23 September 2013 by the directors of the company.

#### ■ Accounting policies

##### (a) Revenue

Grant revenue is recognised in the statement of comprehensive income when the entity obtains control of the grant and it is probable that the economic benefits gained from the grant will flow to the entity and the amount of the grant can be measured reliably.

If conditions are attached to the grant which must be satisfied before it is eligible to receive the contribution, the recognition of the grant as revenue will be deferred until those conditions are satisfied (grants in advance).

When grant revenue is received whereby the entity incurs an obligation to deliver economic value directly back to the contributor, this is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability (unearned grants) until the service has been delivered to the contributor, otherwise the grant is recognised as income on receipt.

When grant revenue is received and all obligations to which it relates have been completed and a surplus exists which under the term of the grant is refundable pending approval for other use the surplus revenue is recognised in the statement of financial position as a liability (grants in trust).

Donations and bequests are recognised as revenue when received.

Interest revenue is recognised using the effective interest rate method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.

Revenue from the rendering of a service is recognised upon the delivery of the service to the customer.

All revenue is stated net of the amount of goods and services tax (GST).

#### **b) Property, Plant and equipment**

Each class of plant and equipment is carried at cost or fair value as indicated, less, where applicable, accumulated depreciation and impairment losses.

##### *Plant and equipment*

Plant and equipment are measured on the cost basis and are therefore carried at cost less accumulated depreciation and any accumulated impairment losses. In the event the carrying amount of plant and equipment is greater than its estimated recoverable amount, the carrying amount is written down immediately to its estimated recoverable amount and impairment losses are recognised either in profit or loss or as a revaluation decrease if the impairment losses relate to a revalued asset. A formal assessment of recoverable amount is made when impairment indicators are present (refer to Note 1(e) for details of impairment).

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the company and the cost of the item can be measured reliably. All other repairs and maintenance are recognised as expenses in profit or loss in the financial period in which they are incurred.

Plant and equipment that have been contributed at no cost, or for nominal cost are recognised at the fair value of the asset at the date it is acquired.

##### *Depreciation*

The depreciable amount of all fixed assets, including buildings and capitalised lease assets but excluding freehold land, is depreciated on a straight-line basis over the asset's useful life to the entity commencing from the time the asset is available for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The depreciation rates used for each class of depreciable assets are:

<b>Class of Fixed Asset</b>	<b>Depreciation Rate</b>
Plant and equipment	7.50% To 66.67%

The assets' residual values and useful lives are reviewed and adjusted, if appropriate, at the end of each reporting period.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains or losses are recognised as income in profit or loss in the period in which they arise. When revalued assets are sold, amounts included in the revaluation surplus relating to that asset are transferred to retained surplus.

#### **(c) Leases**

Leases of property, plant and equipment where substantially all the risks and benefits incidental to the ownership of the asset (but not the legal ownership) are transferred to the entity, are classified as finance leases.

Finance leases are capitalised, recognising an asset and a liability equal to the present value of the minimum lease payments, including any guaranteed residual values.

Leased assets are depreciated on a straight-line basis over their estimated useful lives where it is likely that the entity will obtain ownership of the asset. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for the period.

Lease payments for operating leases, where substantially all the risks and benefits remain with the lessor, are recognised as expenses on a straight-line basis over the lease term.

Lease incentives under operating leases are recognised as a liability and amortised on a straight-line basis over the life of the lease term.

#### **d) Financial Instruments**

##### *Initial recognition and measurement*

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions to the instrument. For financial assets, this is equivalent to the date that the company commits itself to either purchase or sell the asset (i.e. trade date accounting is adopted).

Financial instruments are initially measured at fair value plus transactions costs except where the instrument is classified 'at fair value through profit or loss', in which case transaction costs are recognised as expenses in profit or loss immediately.

##### *Classification and Subsequent Measurement*

Financial instruments are subsequently measured at fair value, amortised cost using the effective interest rate method, or cost. Where available, quoted prices in an active market are used to determine fair value. In other circumstances, valuation techniques are adopted.

Amortised cost is calculated as the amount at which the financial asset or financial liability is measured at initial recognition less principal repayments and any reduction for impairment, and adjusted for any cumulative amortisation of the difference between that initial amount and the maturity amount calculated using the effective interest method.

The effective interest method is used to allocate interest income or interest expense over the relevant period and is equivalent to the rate that exactly discounts estimated future cash payments or receipts (including fees, transaction costs and other premiums or discounts) through the expected life (or when this cannot be reliably predicted, the contractual term) of the financial instrument to the net carrying amount of the financial asset or financial liability. Revisions to expected future net cash flows will necessitate an adjustment to the carrying value with a consequential recognition of an income or expense item in profit or loss.

Fair value is determined based on current bid prices for all quoted investments. Valuation techniques are applied to determine the fair value for all unlisted securities, including recent arm's length transactions, reference to similar instruments and option pricing models.

*(i) Financial assets at fair value through profit or loss*

Financial assets are classified at 'fair value through profit or loss' when they are either held for trading for the purpose of short-term profit taking, derivatives not held for hedging purposes, or when they are designated as such to avoid an accounting mismatch or to enable performance evaluation where a group of financial assets is managed by key management personnel on a fair value basis in accordance with a documented risk management or investment strategy. Such assets are subsequently measured at fair value with changes in carrying value being included in profit or loss.

*(ii) Loans and receivables*

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial asset is derecognised.

*(iii) Held-to-maturity investments*

Held-to-maturity investments are non-derivative financial assets that have fixed maturities and fixed or determinable payments, and it is the company's intention to hold these investments to maturity. They are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial asset is derecognised.

*(iv) Available-for-sale financial assets*

Available-for-sale investments are non-derivative financial assets that are either not capable of being classified into other categories of financial assets due to their nature or they are designated as such by

management. They comprise investments in the equity of other entities where there is neither a fixed maturity nor fixed or determinable payments.

They are subsequently measured at fair value with any remeasurements other than impairment losses and foreign exchange gains and losses recognised in other comprehensive income. When the financial asset is derecognised, the cumulative gain or loss pertaining to that asset previously recognised in other comprehensive income is reclassified into profit or loss.

Available-for-sale financial assets are classified as non-current assets when they are expected to be sold within 12 months after the end of the reporting period. All other available-for-sale financial assets are classified as current assets.

*(v) Financial liabilities*

Non-derivative financial liabilities other than financial guarantees are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial liability is derecognised.

*Impairment*

At the end of each reporting period, the company assesses whether there is objective evidence that a financial asset has been impaired. A financial asset or a group of financial assets is deemed to be impaired if, and only if, there is objective evidence of impairment as a result of one or more events (a 'loss event') has occurred, which has an impact on the estimated future cash flows of the financial asset(s).

In the case of available-for-sale financial assets, a significant or prolonged decline in the market value of the instrument is considered to constitute a loss event. Impairment losses are recognised in profit or loss immediately. Also, any cumulative decline in fair value previously recognised in other comprehensive income is reclassified to profit or loss at this point.

In the case of financial assets carried at amortised cost, loss events may include indications that the debtors or a group of debtors is experiencing significant financial difficulty, default or delinquency in interest or principal payments, indications that they will enter bankruptcy or other financial reorganisation and changes in arrears or economic conditions that correlate with defaults.

For financial assets carried at amortised cost (including loans and receivables), a separate allowance account is used to reduce the carrying amount of financial assets impaired by credit losses. After having taken all possible measures of recovery, if the management establishes that the carrying amount cannot be recovered by any means, at that point the writing off amounts are charged to the allowance account or the carrying amount of impaired financial assets is reduced directly if no impairment amount was previously recognised in the allowance accounts.

When the terms of financial assets that would otherwise have been past due or impaired have been renegotiated, the company recognises the impairment for such financial assets by taking into account the original terms as if the terms have not been renegotiated so that the loss events that have occurred are duly considered.

#### *Derecognition*

Financial assets are derecognised where the contractual rights to receipt of cash flows expire or the asset is transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and benefits associated with the asset. Financial liabilities are derecognised when the related obligations are discharged, cancelled or expired. The difference between the carrying amount of the financial liability, which is extinguished or transferred to another party, and the fair value of consideration paid, including the transfer of non-cash assets or liabilities assumed, is recognised in profit or loss.

#### **e) Impairment of Assets**

At the end of each reporting period, the entity reviews the carrying values of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the asset's carrying value. Any excess of the asset's carrying value over its recoverable amount is recognised in profit or loss.

Where the future economic benefits of the asset are not primarily dependent upon the asset's ability to generate net cash inflows and when the entity would, if deprived of the asset, replace its remaining future economic benefits, value in use is determined as the depreciated replacement cost of an asset.

Where it is not possible to estimate the recoverable amount of an individual asset, the entity estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Where an impairment loss on a revalued asset is identified, this is recognised against the revaluation surplus in respect of the same class of asset to the extent that the impairment loss does not exceed the amount in the revaluation surplus for that class of asset.

#### **f) Employee provisions**

Provision is made for the company's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee provisions that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled. Employee provisions payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those benefits. In determining the liability, consideration is given to employee wage increases and the probability that the employee may not satisfy vesting requirements. Those cash outflows are discounted using market yields on national government bonds with terms

to maturity that match the expected timing of cash flows attributable to employee provisions.

Contributions are made by the entity to an employee superannuation fund and are charged as expenses when incurred.

#### **g) Cash on hand**

Cash on hand includes cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within short-term borrowings in current liabilities on the statement of financial position.

#### **(h) Accounts receivable and other debtors**

Accounts receivable and other debtors include amounts due from members as well as amounts receivable from customers for goods sold in the ordinary course of business. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

Accounts receivable are initially recognised at fair value and subsequently measured at amortised cost using the effective interest rate method, less any provision for impairment. Refer to Note 1(e) for further discussion on the determination of impairment losses.

#### **(i) Goods and Services Tax (GST)**

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

#### **(j) Income Tax**

No provision for income tax has been raised as the entity is exempt from income tax under Div 50 of the Income Tax Assessment Act 1997.

#### **(k) Provisions**

Provisions are recognised when the entity has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of reporting period.

#### **(l) Comparative Figures**

Where required by Accounting Standards comparative figures have been adjusted to conform with changes in presentation for the current financial year.

When an entity applies an accounting policy retrospectively, makes a retrospective restatement or reclassifies items in its financial statements, a statement of financial position as at the beginning of the earliest comparative period must be disclosed.

#### (m) Accounts Payable and Other Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the company during the reporting period which remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

#### (n) Critical Accounting Estimates and Judgments

The directors evaluate estimates and judgments incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the company.

#### Key Estimates

##### Impairment - General

Directors have concluded that assumptions remain materially unchanged, and are satisfied that carrying value of the fixed assets does not exceed the economic benefit at 30 June 2013.

#### Key Judgements

##### Available-for-sale investments

The company maintains a portfolio of securities with a carrying value of \$20,000 at the end of the reporting period.

#### (o) Economic Dependence

Council of Social Service of New South Wales is dependent on the NSW Department of Family and Community Services for the majority of its revenue used to operate the business. At the date of this report the Board of Directors has no reason to believe the Department will not continue to support Council of Social Service of New South Wales.

### **Note 2: Revenue and other income**

	2013	2012
	\$	\$
<b>Revenue from (non-reciprocal) government grants and other grants</b>		
State/Federal government grants	1,463,652	1,478,971
Membership	243,378	249,142
Services (includes webjobs, conference and commission)	241,132	264,508
Earnings on grants transferred	(4,122)	(17,712)
Unearned grants - prior year	313,050	393,932
Unearned grants - current year	(29,986)	(313,050)
Grants transferred to trust	(209,762)	(14,371)
<b>Total revenue</b>	<b>2,017,342</b>	<b>2,041,420</b>
<b>Other income</b>		
Interest	83,090	109,628
Total other income	83,090	109,628
<b>Total revenue and other income</b>	<b>2,100,432</b>	<b>2,151,048</b>

### **Note 3: Surplus for the year**

	Note	2013	2012
		\$	\$
<b>(a) Expenses</b>			
Employee Benefits Expense		1,478,396	1,499,207
<b>Total employee benefits expense</b>		<b>1,478,396</b>	<b>1,499,207</b>
<b>Depreciation and amortisation:</b>			
- furniture and equipment		13,069	14,896
<b>Total depreciation and amortisation</b>		<b>13,069</b>	<b>14,896</b>
<b>Rental expense on operating leases</b>			
- minimum lease payments		7,292	6,834
<b>Total Rental Expense</b>		<b>7,292</b>	<b>6,834</b>
<b>Auditor fees</b>			
- audit services		19,000	18,990
<b>Total Audit Remuneration</b>		<b>19,000</b>	<b>18,990</b>

### **Note 4: Cash on hand**

<b>Current</b>			
Cash at bank - unrestricted		2,785,320	2,290,007
Cash float		500	500
<b>Total cash and cash equivalents as stated in the statement of financial position</b>		<b>2,785,820</b>	<b>2,290,507</b>
<b>Total cash and cash equivalents as stated in the cash flow statement</b>		<b>2,785,820</b>	<b>2,290,507</b>

### **Note 5: Accounts receivable and other debtors**

<b>Current</b>			
Accounts receivable		13,863	43,249
Other debtors		293	-
<b>Total current accounts and other receivables</b>	<b>15</b>	<b>14,156</b>	<b>43,249</b>

#### **(i) Credit Risk - Accounts receivable and other debtors**

The company does not have any material credit risk exposure to any single receivable or group of receivables.

The following table details the company's accounts receivable and other debtors exposed to credit risk (prior to collateral and other credit enhancements) with ageing analysis and impairment provided for thereon. Amounts are considered as 'past due' when the debt has not been settled within the terms and conditions agreed between the company and the customer or counter party to the transaction. Receivables that are past due are assessed for impairment by ascertaining solvency of the debtors and are provided for where there are specific circumstances indicating that the debt may not be fully repaid to the company.

The balances of receivables that remain within initial trade terms (as detailed in Table 1, page 29) are considered to be of high credit quality.

**Note 6: Other Current Assets**

	Note	2013	2012
		\$	\$
Prepayments		9,559	9,668
		<b>9,559</b>	<b>9,668</b>

**Note 7: Financial assets****Non-Current**

Available-for-sale financial assets			
- investments in Australian unlisted shares, available for sale	15	20,000	20,000
		<b>20,000</b>	<b>20,000</b>

**(a) Available-for-sale financial assets**

Available-for-sale financial assets comprise investments in the ordinary issued capital of various entities. There are no fixed returns or fixed maturity dates attached to these investments.

The financial asset is represented by Shares in Community 21 Limited which have been recorded at cost. Community 21 Limited was formed to fund the establishment of a community sector bank which would provide lower cost banking services and other financing opportunities to community based organisations. The investment represents an ultimate 2.5% share of Community Sector Banking. Bendigo Bank Ltd is a 50% shareholder in Community Sector Banking.

Based on an independent valuation dated 10 October 2008, the investment in Community 21 Ltd was valued at \$144,000. Given the volatile nature of the current financial climate and the fact that the independent valuation was carried out over approximately five years ago, the directors have elected to carry the investment at cost.

**Note 8: Property, plant and equipment****Plant and equipment**

At cost		165,939	156,196
Less accumulated depreciation		(130,367)	(117,298)
<b>Total plant and equipment</b>		<b>35,572</b>	<b>38,898</b>

**Movements in carrying amounts**

Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year:

	Plant and equipment	Total
	\$	\$
<b>2012</b>		
Balance at the beginning of year	48,705	48,705
Additions at cost	5,089	5,089
Disposals	-	-
Depreciation expense	(14,896)	(14,896)
<b>Carrying amount at end of year</b>	<b>38,898</b>	<b>38,898</b>
<b>2013</b>		
Balance at the beginning of year	38,898	38,898
Additions at cost	9,743	9,743
Disposals	-	-
Depreciation expense	(13,069)	(13,069)
<b>Carrying amount at end of year</b>	<b>35,572</b>	<b>35,572</b>

**Note 9: Accounts payable & other payables**

	Note	2013	2012
		\$	\$
<b>Current</b>			
Accounts payable		143,438	143,704
Employee benefits		243,758	222,015
Grants in advance		812,517	421,580
Grants in trust		372,086	235,729
Unearned grants		29,986	313,050
	<b>9(a)</b>	<b>1,601,785</b>	<b>1,336,078</b>

(a) Financial liabilities at amortised cost classified as trade and other payables

**Trade and other payables**

<b>Total current</b>		<b>1,601,785</b>	<b>1,336,078</b>
Less annual leave entitlements		(243,758)	(222,015)
<b>Financial liabilities as trade and other payables</b>	<b>15</b>	<b>1,358,027</b>	<b>1,114,063</b>

**Table 1: Credit risk (Note 5)**

2013	Gross amount \$	Past due & impaired \$	Past due but not impaired (days overdue)				Within initial trade terms \$
			<30 \$	31 - 60 \$	61 - 90 \$	>90 \$	
Trade and term receivables	13,863	-	11,398	1,536	819	110	11,398
<b>Total</b>	<b>13,863</b>	<b>-</b>	<b>11,398</b>	<b>1,536</b>	<b>819</b>	<b>110</b>	<b>11,398</b>
2012	Gross amount \$	Past due & impaired \$	Past due but not impaired (days overdue)				Within initial trade terms \$
			<30 \$	31 - 60 \$	61 - 90 \$	>90 \$	
Trade and term receivables	43,249	-	31,700	2,896	2,336	6,317	31,700
<b>Total</b>	<b>43,249</b>	<b>-</b>	<b>31,700</b>	<b>2,896</b>	<b>2,336</b>	<b>6,317</b>	<b>31,700</b>

**Note 10: Employee provisions**

	Note	2013 \$	2012 \$
<b>Non-Current</b>			
<b>Long-term Employee Benefits</b>			
Opening balance at 1 July 2012		64,179	39,379
Additional provisions raised during year		37,998	37,901
Amounts used		(18,229)	(13,101)
<b>Balance at 30 June 2013</b>		<b>83,948</b>	<b>64,179</b>

**Employee Provisions**

Employee provisions represent amounts accrued for annual leave, long service leave and other leave.

The current portion for this provision includes the total amount accrued for annual leave entitlements and the amounts accrued for other leave entitlements that have vested due to employees having completed the required period of service. Based on past experience the company does not expect the full amount of annual leave or other leave balances classified as current liabilities to be settled within the next 12 months. However, these amounts must be classified as current liabilities since the company does not have an unconditional right to defer the settlement of these amounts in the event employees wish to use their leave entitlement.

The non-current portion for this provision includes amounts accrued for long service leave entitlements that have vested but are not expected to be settled in the next 12 months. It also includes provisions for long service leave entitlements that have not vested in relation to those employees who have not yet completed the required period of service.

**Note 11: Capital and leasing commitments****(a) Operating Lease Commitments**

Non-cancellable operating leases contracted for but not recognised in the financial statements

<b>Payable – minimum lease payments</b>		
- not later than 12 months	6,932	6,932
- later than 12 months but not later than 5 years	6,354	13,286
	<b>13,286</b>	<b>20,218</b>

**Note 12: Events after the reporting period**

No matters or circumstances have arisen since the end of the financial year, which significantly affected or may significantly affect the operations of the company, the results of those operations, or the state of affairs of the company in subsequent years.

**Note 13: Related Party Transactions****Key Management Personnel**

	Short-term benefits \$	Post employ- ment benefits \$	Total \$
<b>2013</b>			
<b>Total compensation</b>	129,522	11,548	141,070
<b>2012</b>			
<b>Total compensation</b>	127,161	11,240	138,401

Any person(s) having authority and responsibility for planning, directing and controlling the activities of the company, directly or indirectly, including any director (whether executive or otherwise) is considered key management personnel.

**Note 14: Cash flow information**

	Note	2013 \$	2012 \$
<b>Reconciliation of cash flow from operating activities with current year surplus</b>			
Profit after income tax		177,309	166,179
Non cash flows			
Depreciation and amortisation expense		13,069	14,896
Changes in assets and liabilities			
(Increase)/decrease in accounts receivable and other debtors		29,093	(28,888)
Increase/(decrease) in accounts payable and other payables		265,707	(238,566)
Increase in provisions for employee benefits		19,769	24,800
Decrease in prepayments		109	(6,280)
		<b>505,056</b>	<b>(67,859)</b>

**Note 15: Financial risk management**

The company's financial instruments consist mainly of deposits with banks, local money market instruments, short-term investments, accounts receivable and payable, and leases.

The carrying amounts for each category of financial instruments, measured in accordance with AASB 139 as detailed in the accounting policies to these financial statements, are as follows:

<b>Financial Assets</b>			
Cash on hand	4	2,785,820	2,290,507
Accounts receivable and other debtors	5	14,156	43,249
Available for sale financial assets			
Investments in Australian unlisted shares, available for sale	7	20,000	20,000
<b>Total Financial Assets</b>		<b>2,819,976</b>	<b>2,353,756</b>
<b>Financial liabilities</b>			
Financial Liabilities at amortised cost			
Trade and other payables	9(a)	1,358,027	1,114,063
<b>Total Financial liabilities</b>		<b>1,358,027</b>	<b>1,114,063</b>



## Financial Risk Management Policies

The finance committee is responsible for monitoring and managing the company's compliance with its risk management strategy and consists of senior Board members. The finance committee's overall risk management strategy is to assist the company in meeting its financial targets whilst minimising potential adverse effects on financial performance. Risk management policies are approved and reviewed by the finance committee on a regular basis. These include credit risk policies and future cash flow requirements.

### Specific Financial Risk Exposures and Management

The main risks the company is exposed to through its financial instruments are credit risk, liquidity risk and market risk relating to interest rate risk and other price risk. There have been no substantive changes in the types of risks the company is exposed to, how these risks arise, or the Board's objectives, policies and processes for managing or measuring the risks from the previous period.

#### (a) Credit risk

Exposure to credit risk relating to financial assets arises from the potential non-performance by counterparties of contract obligations that could lead to a financial loss to the company.

The company does not have any material credit risk exposures as its major source of revenue is the receipt of grants. Credit risk is further mitigated as over 100% of the grants being received from Commonwealth, State and Local governments are in accordance with funding agreements which ensure regular funding for a period of 1 year.

#### Credit Risk Exposures

The maximum exposure to credit risk by class of recognised financial assets at the end of the reporting period is equivalent to the carrying value and classification of those financial assets (net of any provisions) as presented in the statement of financial position.

Accounts receivable and other debtors that are neither past due nor impaired are considered to be of high credit quality. Aggregates of such amounts are detailed at Note 5.

The company has no significant concentrations of credit risk with any single counterparty or group of counterparties. Details with respect to credit risk of Accounts Receivable and Other Debtors are provided in Note 5.

Credit risk related to balances with banks and other financial institutions is managed by the finance committee in accordance with approved Board policy. Such policy requires that surplus funds are only invested with counterparties with a Standard and Poor's rating of at least AA-. The following table provides information regarding the credit risk relating to cash and money market securities based on Standard and Poor's counterparty credit ratings.

	Note	2013 \$	2012 \$
Cash and cash equivalents			
- AA Rated		2,290,507	2,290,507
	<b>4</b>	<b>2,290,507</b>	<b>2,290,507</b>

#### (b) Liquidity risk

Liquidity risk arises from the possibility that the company might encounter difficulty in settling its debts or otherwise meeting its obligations related to financial liabilities. The company manages this risk through the following mechanisms:

- preparing forward looking cash flow analysis in relation to its operational, investing and financing activities;
- maintaining a reputable credit profile;
- managing credit risk related to financial assets;
- only investing surplus cash with major financial institutions; and
- comparing the maturity profile of financial liabilities with the realisation profile of financial assets.

The tables below reflect an undiscounted contractual maturity analysis for non-derivative financial liabilities. The company does not hold directly any derivative financial liabilities.

Cash flows realised from financial assets reflect management's expectation as to the timing of realisation. Actual timing may therefore differ from that disclosed. The timing of cash flows presented in the table to settle financial liabilities reflects the earliest contractual settlement dates. (refer Table 2, page 32)

#### (c) Market Risk

##### i. Interest rate risk

Exposure to interest rate risk arises on financial assets and financial liabilities recognised at the end of the reporting period whereby a future change in interest rates will affect future cash flows or the fair value of fixed rate financial instruments. The company is also exposed to earnings volatility on floating rate instruments.

##### ii. Other price risk

The entity is not exposed to any material commodity price risk.

#### Sensitivity analysis

The following table illustrates sensitivities to the company's exposures to changes in interest rates and equity prices. The table indicates the impact on how profit and equity values reported at the end of the reporting period would have been affected by changes in the relevant risk variable that management considers to be reasonably possible. These sensitivities assume that the movement in a particular variable is independent of other variables.

These sensitivities assume that the movement in a particular variable is independent of other variables.

	Profit \$	Equity \$
<b>Year ended 30 June 2013</b>		
+/- 2% in interest rates	55,716	55,716
<b>Year ended 30 June 2012</b>		
+/- 2% in interest rates	45,810	45,810

**Table 2:** Financial liability and financial asset maturity analysis (Note 15)

	Within 1 year		1 to 5 years		Over 5 year		Total	
	2013 \$	2012 \$	2013 \$	2012 \$	2013 \$	2012 \$	2013 \$	2012 \$
<b>Financial liabilities due for payment</b>								
Accounts payable & other payables (excl. est. annual leave and deferred income)	1,358,027	1,114,063	-	-	-	-	1,358,027	1,114,063
<b>Total expected outflows</b>	<b>1,358,027</b>	<b>1,114,063</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>1,358,027</b>	<b>1,114,063</b>
<b>Financial assets - cash flows realisable</b>								
Cash and cash equivalents	2,785,820	2,290,507	-	-	-	-	2,785,820	2,290,507
Accounts receivable & other debtors	14,156	43,249	-	-	-	-	14,156	43,249
Other financial assets	20,000	20,000	-	-	-	-	20,000	20,000
<b>Total anticipated inflows</b>	<b>2,819,976</b>	<b>2,353,756</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>2,819,976</b>	<b>2,353,756</b>
<b>Net (outflow) / inflow on financial instruments</b>	<b>1,461,949</b>	<b>1,239,693</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>1,461,949</b>	<b>1,239,693</b>

**Table 3:** Fair value estimation (Note 15)

	Foot-note	2013		2012	
		Net carry-ing value \$	Net fair value \$	Net carry-ing value \$	Net fair value \$
<b>Financial assets</b>					
Cash and cash equivalents	(i)	2,785,820	2,785,820	2,290,507	2,290,507
Accounts receivable and other debtors	(i)	14,156	14,156	43,249	43,249
Available-for-sale financial assets:					
- at fair value					
- listed investments available for sale	(ii)	20,000	20,000	20,000	20,000
<b>Total financial assets</b>		<b>2,819,976</b>	<b>2,819,976</b>	<b>2,353,756</b>	<b>2,353,756</b>
<b>Financial liabilities</b>					
Accounts payable & other payables	(i)	1,358,027	1,358,027	1,114,063	1,114,063
<b>Total financial liabilities</b>		<b>1,358,027</b>	<b>1,358,027</b>	<b>1,114,063</b>	<b>1,114,063</b>

The fair values disclosed in the above table have been determined based on the following methodologies:

- (i) Cash and cash equivalents, accounts receivable and other debtors and accounts payable and other payables are short-term instruments in nature whose carrying value is equivalent to fair value. Trade and other payables excludes amounts relating to the provision of annual leave which is outside the scope of AASB 139.
- (ii) For listed available-for-sale and held-for-trading financial assets, closing quoted bid prices at the end of the reporting period are used. In determining the fair values of the unlisted available-for-sale financial assets, the directors have used inputs that are observable either directly (as prices) or indirectly (derived from prices).
- (iii) Fair values of held-to-maturity investments are based on quoted market prices at the end of the reporting period.
- (iv) Fair values are determined using a discounted cash flow model incorporating current commercial borrowing rates. The fair value of fixed rate debt will differ from carrying amounts.

**Table 4:** Financial instruments measured at fair value (Note 15)

	Level 1	Level 2	Level 3	Total
<b>2013</b>				
<b>Financial assets</b>				
Available-for-sale financial assets	-	20,000	-	20,000
<b>Total</b>	-	<b>20,000</b>	-	<b>20,000</b>
<b>2012</b>				
<b>Financial assets</b>				
Available-for-sale financial assets	-	20,000	-	20,000
<b>Total</b>	-	<b>20,000</b>	-	<b>20,000</b>

Included within Level 1 of the hierarchy are listed investments. The fair value of these financial assets has been based on the closing quoted bid prices at the end of the reporting period, excluding transaction costs.

In valuing unlisted investments, included in Level 2 of the hierarchy, valuation techniques such as those using comparisons to similar investments for which market observable prices are available have been adopted to determine the fair value of these investments.

No transfers between the levels of the fair value hierarchy occurred during the current or previous reporting period.

No sensitivity analysis has been performed on foreign exchange risk as the company has no material exposures to currency risk.

There have been no changes in any of the assumptions used to prepare the above sensitivity analysis from the prior year.

#### **Fair values**

##### Fair value estimation

The fair values of financial assets and financial liabilities are presented in the following table and can be compared to their carrying values as presented in the statement of financial position. Fair value is the amount at which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction.

Fair value may be based on information that is estimated or subject to judgement, where changes in assumptions may have a material impact on the amounts estimated. Areas of judgement and the assumptions have been detailed below. Where possible, valuation information used to calculate fair values is extracted from the market, with more reliable information available from markets that are actively traded. In this regard, fair values for listed securities are obtained from quoted market bid prices. Where securities are unlisted and no market quotes are available, fair value is obtained using discounted cash flow analysis and other valuation techniques commonly used by market participants.

Differences between fair values and carrying amounts of financial instruments with fixed interest rates are due to the change in discount rates being applied by the market since their initial recognition by the company. Most of these instruments, which are carried at amortised cost (i.e. accounts receivables, loan liabilities), are to be held until maturity and therefore the fair value figures calculated bear little relevance to the company. (refer Table 4 above)

The financial instruments recognised at fair value in the statement of financial position have been analysed and classified using a fair value hierarchy reflecting the significance of the inputs used in making the measurements. The fair value hierarchy consists of the following levels:

- quoted prices in active markets for identical assets or liabilities (Level 1);
- inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (as prices) or indirectly (derived from prices) (Level 2); and
- inputs for the asset or liability that are not based on observable market data (unobservable inputs) (Level 3).

#### **Note 16: Capital Management**

Management controls the capital of the entity to ensure that adequate cash flows are generated to fund its programs and that returns from investments are maximised within tolerable risk parameters. The finance committee ensures that the overall risk management strategy is in line with this objective.

The finance committee operates under policies approved by the Board of Directors. Risk management policies are approved and reviewed by the Board on a regular basis. These include credit risk policies and future cash flow requirements.

The entity's capital consists of financial liabilities, supported by financial assets.

Management effectively managed the entity's capital by assessing the entity's financial risks and responding to changes in these risks and in the market. These responses may include the consideration of debt levels. There have been no changes to the strategy adopted by management to control the capital of the entity since the previous year.

The entity has no financial liabilities for the years ended 30 June 2013 and 30 June 2012 and hence no gearing.

### Note 17: Entity Details

The registered office of the entity is:

Council of Social Service of New South Wales  
66 Albion Street, Surry Hills NSW 2010

The principal place of business is:

Council of Social Service of New South Wales  
66 Albion Street, Surry Hills NSW 2010

### Directors' Declaration

In accordance with a resolution of the directors of Council of Social Service of New South Wales, the directors of the company declare that:

1. The financial statements and notes, as set out on pages 22 to 34, are in accordance with the *Corporations Act 2001* and:
  - (a) comply with Australian Accounting Standards; and
  - (b) give a true and fair view of the financial position as at 30 June 2013 and its performance for the year ended on that date.
2. In the Directors' opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

Eileen Baldry  
President

Date: 23 September 2013

## Independent Auditor's Report

### Report on the Financial Report

We have audited the accompanying financial report of Council of Social Service of New South Wales, which comprises the statement of financial position as at 30 June 2013, the statement of profit or loss, statement of other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information and the directors' declaration.

#### Directors' Responsibility for the Financial Report

The directors of the company are responsible for the preparation and fair presentation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the Corporations Act 2001 and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

### Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the company's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Independence

In conducting our audit, we have complied with the independence requirements of the Corporations Act 2001. We confirm that the independence declaration required by the Corporations Act 2001, which has been given to the directors of Council of Social Service of New South Wales, would be in the same terms if given to the directors as at the time of this auditor's report.

### Opinion

In our opinion, the financial report of Council of Social Service of New South Wales is in accordance with Corporations Act 2001, including:

- (i) giving a true and fair view of the company's financial position as at 30 June 2013 and of its performance for the year ended on that date; and
- (ii) complying with Australian Accounting Standards and the Corporations Regulations 2001.

John Newton  
Haywards Accountants  
8/19-31 Pitt St.,  
Sydney, NSW 2000  
23 September 2013



	TOTALS	NCOSS Core	SDSP	NCOSS Community Cover	ClubGrants	HACC Policy	Aged Care Alliance	HACC Aboriginal Gathering	Gathering Policy	Aboriginal Community Care Directorate	Disability Policy	Health Policy	Management Support Unit (NSW Ministry of Health)	Management Support Unit (ADHC)	Gathering - Sharing our Way	Incorporation Revision	(12)Indigenous Women's Leadership (CA082)	HSNET IT Strategy	
Grant Received	1,350,248		645,945			147,323				113,187	264,482	136,509	82,791						
Grant Returned	0																		
<b>Total Grant Received</b>	<b>1,350,248</b>		<b>645,945</b>			<b>147,323</b>				<b>113,187</b>	<b>264,482</b>	<b>136,509</b>	<b>82,791</b>						
Membership Fees	243,378	243,378																	
Wedgops	111,873	111,873																	
Newsletter advertising	2,587	2,587																	
Publication Sales	2,291	3,677		120															
Publishing Income	4,639	4,639																	
Conference Income	13,582	4,545			2,454														
Training/Consultant Services	9,293					9,293													
Commission on Sales	74,625			74,625															
Management Services	299,656	299,656																	
Project Recoveries - Overheads	80,453	80,453																	
Tenant Recoveries	15,474	15,474																	
Project Recoveries	1,223	1,223																	
Photocopying Income	0																		
Consultant Registration Fee	0																		
Sitting Fees	2,978	2,978																	
Dividend Income	1,000	1,000																	
Miscellaneous Income	1,567	1,567																	
Interest Receiver	83,090	62,783	6,203			304				6,561	762	571	346						
<b>Total Income</b>	<b>2,337,959</b>	<b>832,220</b>	<b>652,148</b>	<b>74,745</b>	<b>2,454</b>	<b>157,762</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>119,748</b>	<b>265,254</b>	<b>137,080</b>	<b>83,137</b>	<b>6,582</b>	<b>5,023</b>	<b>1,805</b>	<b>0</b>	<b>0</b>	
Salary Costs	1,214,579	783,908	30,107			80,438				60,085	104,447	76,037	37,417						
Leave Expenses	142,972	100,699	5,660			6,817				4,717	11,019	6,878	3,409						
Superannuation	76,728	76,728	2,836			7,090				425	10,276	7,153	3,424						
Workers Compensation Insurance	9,516	9,516	375			947				733	1,356	944	468						
Other Staffing Costs	80,266	38,519	518			867				771	9,929	1,446	814						
Administration	29,923	18,898	0			900				900	1,800	900	1,800						
Equipment	24,484	24,484																	
Insurance	18,724	18,724																	
Office Overheads	47,314	41,183	0			0	4,257			0	0	0	0						
Premises	43,439	43,439	0			0	0			0	0	0	0						
Conference Expenses	28,068	68	0			4,031	1,135	1,867	0	0	20,425	0	0						
Activity Costs	98,673	97,334	0			0	0	0		0	0	400	938						
Newsletter Expense	27,090	27,090																	
Travel - Sundry	36,805	14,643	0			1,566	5,309			55	6,299	3,559	2,058						
Project Audit	424	424									316		108						
Project Management Services	195,828	12,634	12,634			31,585				25,158	48,952	31,585	15,792						
Project Administration Services	103,828	4,009	6,409			16,022				3,260	12,762	16,022	12,504						
Project Insurance	6,811	422	264			1,056				841	2,001	1,056	528						
Project Office Overheads	11,451	655	410			1,638				1,305	3,832	1,638	819						
Project Functions	0	0	0			0				0	0	0	0						
Project Premises	27,625	1,652	1,652			4,130				3,289	8,422	4,130	2,065						
Project Operations	34,467	286,863	1,004,032	63,285	48,279	4,727	11,945	17,599	119,748	3,766	12,484	4,727	2,364	2,065					
<b>Total Expense</b>	<b>2,289,114</b>	<b>286,863</b>	<b>1,004,032</b>	<b>63,285</b>	<b>48,279</b>	<b>158,908</b>	<b>0</b>	<b>11,945</b>	<b>17,599</b>	<b>119,748</b>	<b>266,390</b>	<b>156,475</b>	<b>84,508</b>	<b>75,738</b>	<b>900</b>	<b>3,674</b>	<b>900</b>	<b>900</b>	
<b>Operating Surplus/Deficit</b>	<b>38,845</b>	<b>646,356</b>	<b>-351,884</b>	<b>11,490</b>	<b>-45,825</b>	<b>-1,146</b>	<b>0</b>	<b>-11,945</b>	<b>-17,599</b>	<b>0</b>	<b>-1,135</b>	<b>-19,395</b>	<b>-1,371</b>	<b>-69,155</b>	<b>4,123</b>	<b>-1,869</b>	<b>-900</b>	<b>-900</b>	
Plus/less Sick Leave Adjustment	4,118	4,118																	
Grants left from trust	73,404			71,604															
Unearned grants 2012/2013	313,050			31,126			1,985	38,991	17,599	170,252	2,326	35,171							
Less																			
Grants left to trust	209,762			25,779															
Grants left to Advance 2013/2014	4,123																		
Unearned grants 2013/2014	29,986						1,985	27,047					955						
<b>2012-2013 surplus/deficit</b>	<b>177,309</b>	<b>542,238</b>	<b>-351,884</b>	<b>42,616</b>	<b>0</b>	<b>-1,146</b>	<b>0</b>	<b>-1,135</b>	<b>0</b>	<b>-1,135</b>	<b>-19,395</b>	<b>0</b>	<b>-33,984</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

# ■ NCOSS members and affiliates

## Organisational Members - 497

- Ability Options Ltd  
 Aboriginal Child, Family & Community Care State Secretariat  
 Aboriginal Disability Network NSW  
 Aboriginal Early Childhood Support Unit  
 Accessible Arts  
 Accessible Bridge Services  
 ACL Disability Services  
 ACON  
 Action For People With Disability Inc  
 Aged and Community Services Association NSW & ACT  
 Aged Care Rights Service  
 Aid for Africa Down Under  
 Albion Park Youth and Community Care  
 Albury Supported Accommodation Service Inc  
 Albury Wodonga Community Network Inc  
 Alice's Cottages Inc  
 Alt Beatty Consulting  
 Alzheimer's Australia NSW  
 Anglicare  
 Armidale Care For Seniors Inc  
 Asian Women At Work Inc  
 Association Of Blind Citizens Of NSW Inc  
 Association Of Children's Welfare Agencies  
 Association of Genetic Support Australasia Inc  
 Auburn Asian Welfare Centre Inc  
 Auburn Community Development Network  
 Auburn Diversity Services  
 Auburn Youth Centre Inc  
 Australian Chapter of Batten Disease Support Research Association  
 Australian Kookaburra Kids Foundation Inc  
 Australian Red Cross  
 B Miles Women's Foundation  
 Ballina Byron Family Centre Inc  
 Ballina District Community Services Association Inc  
 Ballina Shire Meals On Wheels  
 Bankstown Area Multicultural Network Inc.  
 Bankstown Dementia Carers' Group Inc  
 Baptist Community Services - NSW & ACT  
 Barnardos Australia  
 Bathurst Information & Neighbourhood Centre  
 Bega Valley Meals On Wheels Co-operative  
 Benevolent Society  
 Berrigan Children's Centre Association Inc  
 Best Employment Ltd  
 Blackheath Area Neighbourhood Centre Inc  
 Blacktown Community Transport  
 Bligh Park Community Services  
 Blue Mountains Intergrated Transport  
 Blue Mountains Women's Health Centre Inc  
 Blue Mountains Youth Accommodation and Support Service Inc  
 Bobby Goldsmith Foundation  
 Bondi Beach Cottage - Family Centre  
 Bonnie Support Services Ltd  
 Boronia Multicultural Services  
 Botany Family & Children's Centre Inc  
 Boys' Town Engadine  
 Brain Injury Association NSW Inc  
 Bridge Youth Services Inc  
 Bridges  
 Broken Hill Community Inc  
 Broken Hill Youth Accommodation and Support Services  
 Burdekin Association Inc  
 Burwood Community Welfare Services  
 Byron Emergency Accommodation Project  
 Byron Youth Service Inc  
 Cabramatta Community Centre  
 Campbell Page  
 Cancer Council NSW  
 Canterbury City Community Centre  
 Carers NSW Inc  
 CareWest Inc  
 Caringbah Neighbour Aid  
 Casino Family Support Service Inc  
 Cassia Community Centre Inc  
 Catholic Social Services NSW/ACT  
 Catholicare - Diocese of Broken Bay  
 CatholicCare - Wollongong  
 CatholicCare Social Services  
 CCSA (formerly Community Connections Solutions Australia)  
 Central Coast Community Council  
 Central Coast Community Legal Centre  
 Central Coast Disability Network  
 Central Coast Family Support Service Inc  
 Central Coast Tenants Advice & Advocacy Service  
 Central West Community Care Forum  
 Central West Women's Health Centre Inc  
 Centre for Volunteering  
 Cessnock Community Transport Inc  
 Chester Hill Neighbourhood Centre Inc  
 Child and Adolescent Specialist Programs and Accommodation  
 Child Abuse Prevention Service  
 Chinese Parents Association - Children With Disabilities Inc  
 Churches Housing Inc  
 Clarence Family Day Care  
 Clarence River Women's Refuge  
 Coast Shelter  
 Coastwide Community Transport  
 Coffs Harbour Home Modification and Maintenance Service Inc  
 Combined Pensioners & Superannuants Association of NSW Inc  
 Common Equity NSW

- Community Activities Lake Macquarie Inc  
 Community and Cultural Connections  
 Community Care Northern Beaches Inc  
 Community Child Care Co-operative Ltd  
 Community Compass  
 Community Connect Northern Beaches  
 Community First Step - Fairfield Community Resource Centre  
 Community Legal Centres NSW  
 Community Management Advisory Project Inc  
 Community Options Illawarra Inc  
 Community Programs Inc  
 Community Resource Network Inc  
 Community Restorative Centre Inc  
 Community Transport Central Coast Ltd  
 Compassionate Friends (NSW)  
 Connected Communities Inc  
 Contact Inc  
 Coolaburoo Neighbourhood Centre  
 Cottage  
 Cottage Family Care Centre  
 Council On The Ageing (NSW) Inc  
 Country Women's Association  
 Cowra / Grenfell Meals On Wheels  
 Cowra Neighbourhood Centre  
 Create Foundation  
 Creating Links Co-operative Ltd  
 Crossroads Community Care Centre  
 Cystic Fibrosis NSW  
 Deli Women & Children's Centre Inc  
 Disability & Aged Information Service Inc  
 Disability Information Advocacy Service Inc  
 Disability South West Inc  
 Disability Support Pensioners Australia Inc  
 Diverse Community Care Inc  
 Down Syndrome Association of NSW Inc  
 Drummoynes Community Centre Inc  
 Dubbo Neighbourhood Centre  
 Dundas Area Neighbourhood Centre Inc  
 Early Childhood Australia NSW Inc  
 Early Childhood Intervention Australia NSW  
 Eastern Suburbs Community Youth Association Ltd  
 Eastlakes Family Support Service Inc  
 Edgeworth Memorial Neighbourhood Centre Inc  
 Elernmore Vale Community Centre  
 Elizabeth Evatt Community Legal Centre  
 Engadine Community Services  
 Engadine District Youth Services Inc  
 Erin's Place Women's Refuge  
 Essie Women's Refuge Inc  
 Eurobodalla Family Support Service Inc  
 Factory Community Centre Inc  
 Family Centre  
 Family Drug Support  
 Family Planning NSW  
 Family Services Illawarra Inc  
 Family Support Newcastle Inc  
 Financial Counsellors Association of NSW Inc  
 Food Distribution Network Inc  
 Foodbank NSW Ltd  
 Forbes/Bland Home Modification & Maintenance Inc  
 Forrest Centre  
 Forster Neighbourhood Centre Inc  
 Foundation For Disabled Sportsmen & Sportswomen  
 Fraternal Society Of Tripoli & Mena  
 Gambling Impact Society NSW  
 Gender Centre  
 Gilgai Aboriginal Centre Inc  
 Glen Innes & District Community Centre  
 Goulburn Family Support Service Inc  
 Gowrie NSW  
 Graceades Community Cottage Inc  
 Granville Multicultural Community Centre  
 GREAT Community Transport Inc  
 Great Lakes Community Resources Inc  
 Greek Welfare Centre  
 Greenacre Area Neighbourhood Centre  
 Griffith Neighbourhood House Community Centre  
 GROW NSW  
 Guthrie House Co-operative  
 Gwydir HACC Services Inc  
 Gympie Community Aid & Information Inc  
 Haemophilia Foundation of NSW Inc  
 Handital NSW Inc  
 Harris Park Community Centre  
 Hawkesbury Nepean Community Legal Centre  
 Haymarket Foundation Ltd  
 HeadEast Eastern Sydney Acquired Brain Injury Community Access  
 Headway Adult Development Program Inc  
 Healthy Cities Illawarra Inc  
 Hepatitis NSW  
 Highlands Community Centres Inc  
 Hills Community Aid & Information Service  
 HIV/AIDS Legal Centre  
 Holdsworth Street Community Centre & Services  
 Holroyd Community Aid & Information Service  
 Homelessness NSW  
 Housing Connection NSW Inc  
 Hume Community Housing Association Ltd  
 Hunter Tenants Advice & Advocacy Service  
 Hunter Valley Financial Counselling Project  
 Hunters Hill Ryde Community Services Inc  
 Huntington's NSW  
 IDEAS Inc (Tumut)  
 Illawarra Area Child Care Ltd  
 Illawarra Forum Inc  
 Illawarra Legal Centre Inc  
 Illawarra Multicultural Services (Wollongong)  
 Illawarra Women's Community Health Centre  
 Immigrant Women's Speakout Association NSW  
 Independent Living Centre NSW  
 Inner City Legal Centre  
 Inner South West Community Development Organisation  
 Inner Sydney Regional Council  
 Inner West Community Transport Inc  
 Inner West Neighbour Aid  
 Inspiration House Services Inc  
 Institute For Family Advocacy  
 Integrated Living Australia Ltd  
 Integricare  
 Intellectual Disability Rights Service

Interchange Wingecarribee Inc  
 Intereach Ltd (Deniliquin)  
 International Social Service Australia  
 Jannali Neighbour Aid (Nightingale) Inc  
 JewishCare  
 Joan Harrison Support Services For Women Inc  
 Junction Neighbourhood Centre  
 Junction Works Inc  
 Justice Action  
 Kamira Farm Inc  
 Karabi Community & Development Services Inc  
 Kariong Neighbourhood Centre Inc  
 Katakudu Women's Housing Inc  
 Katoomba Neighbourhood Centre  
 Kempsey Neighbourhood Centre Inc  
 Key Assets Fostering NSW  
 Kings Cross Community & Information Centre Inc  
 Kingsford Legal Centre  
 Kingsgrove Community Aid Centre Inc  
 Kooloora Community Centre  
 KU Children's Services  
 Ku-Ring-Gai Neighbourhood Centre Inc  
 Kurri Kurri Community Centre  
 Kyogle Family Support Services Inc  
 Lake Macquarie Support Services Inc  
 Launchpad Youth Community Inc  
 Learning Links  
 Leichhardt Community Transport Group  
 Leichhardt Women's Community Health Centre Inc  
 Life Without Barriers  
 Lismore Neighbourhood Centre  
 Lismore Women's & Childrens Refuge  
 Little Bay Coast Centre For Seniors Inc  
 Liverpool Women's Resource Centre  
 Local Community Services Association  
 Lotus House  
 Lower Mountains Neighbourhood Centre Inc  
 Lower North Shore Community Transport Inc  
 Macarthur Disability Services Ltd  
 Macarthur District Temporary Family Care Inc  
 Macarthur Diversity Services Inc  
 Macedonian Welfare Association Inc  
 MacKillop Family Services NSW  
 MacKillop Rural Community Services  
 Macquarie Legal Centre Inc  
 Maitland Family Support Scheme Inc  
 Make Today Count Inc  
 Manly Drug Education & Counselling Centre  
 Manly Warringah Pittwater Community Aid Service  
 Manly Warringah Women's Resource Centre  
 Manly Women's Shelter  
 Manning Support Services Inc  
 Marian Centre  
 Marist Youth Care  
 Marrickville Legal Centre  
 Marrickville Youth Resource Centre Inc  
 ME Chronic Fatigue Syndrome Society (NSW)  
 Mental Health Association NSW Inc  
 Mental Health Carers ARAFMI NSW (Central Coast)  
 Mental Health Carers ARAFMI NSW (Sydney)  
 Mental Health Co-ordinating Council Inc  
 Metro Migrant Resource Centre  
 Mid Coast Communities  
 Mirabel Foundation  
 Mission Australia  
 Mobile Childrens' Services Association of NSW  
 Monaro Crisis Accommodation Service  
 Monaro Family Support Service Inc  
 Moree Women's Refuge Ngala House Inc  
 Mortdale Community Service Inc  
 Moruya Women and Children's Service Inc  
 Motor Neurone Disease Association Of NSW Inc  
 Mountains Community Resource Network Inc  
 Mt Druitt Ethnic Communities Agency Inc  
 Multicultural Disability Advocacy Association of NSW  
 Multicultural Support Network of Randwick  
 Muswellbrook Carelink Inc  
 Nagle Centre Family Care and Support  
 Narrabri & District Community Aid Service Inc  
 National Council of Women of NSW Inc  
 National Respite Association  
 Neighbour Connections Inc  
 Nepean Community and Neighbourhood Services  
 Nepean Volunteers Support Program  
 Network of Alcohol and Other Drug Agencies  
 Network of Community Activities  
 New England HACC Development Inc  
 Newcastle Community Transport Group  
 Newtown Neighbourhood Centre Ltd  
 NF Australia Inc  
 Noah's Ark Centre of Shoalhaven  
 Non-English Speaking Housing  
 North and North West Community Legal Service  
 North Richmond Community Centre Inc  
 North St Marys Neighbourhood Centre Inc  
 Northcott Disability Services  
 Northern Rivers Social Development Council  
 Northside Community Forum Inc  
 NSW Association for Youth Health  
 NSW Community Housing Tenant Network  
 NSW Community Options Projects Inc  
 NSW Community Transport Organisation  
 NSW Consumer Advisory Group Mental Health Inc  
 NSW Council For Intellectual Disability  
 NSW Family Day Care Association Inc  
 NSW Family Services Inc  
 NSW Federation of Housing Associations Inc  
 NSW Meals On Wheels Association Inc  
 NSW Rape Crisis Centre  
 NSW Retired Teachers Association  
 NSW Users & AIDS Association  
 NSW Women's Refuge Resource Centre  
 Oakdene House Foundation  
 Occasional Child Care Association of NSW  
 Odyssey House McGrath Foundation  
 Older Women's Network NSW Inc  
 On Track Community Programs  
 One Step at a Time Counselling  
 Orange Community Accommodation Service  
 Our Community Place  
 Ourcare Services Limited  
 Outer Liverpool Community Services Inc



- Oxley Community Transport Service Inc  
 Paddington Uniting Church  
 Pam's Place Crisis Accommodation Resource and Referral Service  
 Pan Community Council  
 Parkes and District Information and Neighbourhood Centre  
 Parkinson's NSW Inc  
 Parklands Cottage Inc  
 Parks Community Network Inc  
 PATH Inc  
 Pathfinders Inc  
 Peninsula Community Centre Inc  
 Penrith Women's Health Centre  
 People with Disability Australia Inc  
 Phoebe House Inc  
 Phoenix House Youth Services  
 Physical Disability Council NSW  
 Picton Preschool Kindergarten  
 Point Clare Community Hall  
 Polio NSW Inc  
 Port Kembla Community Project Inc  
 Port Macquarie Neighbourhood Centre Inc  
 Positive Life NSW Inc  
 Positive Support Network Inc  
 Prisoners Aid Association of NSW  
 Project Youth Inc  
 Protective Behaviours NSW  
 Public Interest Advocacy Centre  
 Public Interest Law Clearing House Inc  
 Quality Management Services  
 Randwick-Waverley Community Transport  
 Raymond Terrace Neighbourhood Centre  
 Redfern Legal Centre  
 Relationships Australia - Canberra and Region  
 Relationships Australia (NSW)  
 Richmond Community Services Inc  
 Riverstone Neighbourhood Centre and Community Aid Service Inc  
 Riverwood Community Centre Inc  
 Rockdale Community Services Inc  
 Rosebank Child Sexual Abuse Service Inc  
 Rosemount Youth and Family Services Inc  
 Rozelle Neighbourhood Centre  
 Ryde Family Support Service Inc  
 Salvation Army - Australia Eastern Territory  
 Samaritans Foundation - Adamstown  
 Save The Children Of Iraq  
 SDN Children's Services Inc  
 Search Foundation  
 Sector Connect  
 Settlement Services International  
 Shelter NSW  
 SHINE For Kids  
 Shire Community Service  
 Shoalcoast Community Legal Centre  
 Shoalhaven Neighbourhood Services Inc  
 Shopfront Youth Legal Centre  
 Sisters of Charity Outreach  
 South East Neighbourhood Centre  
 South East Sydney Community Transport Inc  
 South Sydney Community Aid Co-operative Ltd  
 South West Child Adolescent and Family Services  
 South West Sydney Legal Centre Inc  
 South West Women's Housing Inc  
 South Western Regional Tenants Association  
 Southern Community Care Development Inc  
 Southern Highlands Bereavement Care Service  
 Southern Riverina Youth Support Services Inc  
 Southern Sydney Youth Refuge  
 Southern Youth & Family Services Association Inc  
 Spanish and Latin American Community Organisation Inc  
 St Clair Youth and Neighbourhood Team Inc  
 St George Accommodation For Youth  
 St George Advocates For Children Inc  
 St George Community Housing Co-op Ltd  
 St George Migrant Resource Centre  
 St George Womens Housing Inc  
 St George Youth Services Inc  
 St John Ambulance Australia  
 St Marys Area Community Development Project Inc  
 St Vincent de Paul Society (Amelie House)  
 St Vincent de Paul Society (State Council)  
 Stanford House Inc  
 Station Drop-In Centre  
 Stepping Out Housing Program  
 Stroke and Disability Information  
 Surry Hills Neighbourhood Centre  
 Sutherland Shire Carer Support Service  
 Sutherland Shire Family Services Inc  
 Sydney Food Fairness Alliance  
 Sydney Legacy  
 SydWest Multicultural Services Inc  
 Sylvanvale Foundation  
 Tablelands Community Options  
 Talinga Community Service  
 Taree Women and Children's Refuge  
 Ted Noffs Foundation  
 Temora Shire Council - Temora HACC Centre  
 Tenants' Union Of NSW Co-op Ltd  
 The Place: Charlestown Community Centre  
 Tomaree Neighbourhood Centre Inc  
 Touching Base  
 Toukley Women's Refuge  
 TransCare Hunter Ltd  
 TRI Community Exchange  
 Tumut Regional Family Services Inc  
 TURSA Employment And Training  
 Tweed Valley Early Childhood Intervention Service Inc  
 Ulladulla and Districts Community Resources Centre  
 UnitingCare Children Young People and Families  
 UnitingCare NSW ACT  
 Veritas House Inc  
 Verto  
 Vincentian Social Action Centre  
 Volunteering Coffs Harbour Inc  
 Wagga Women's Health Centre  
 Walgett Aboriginal Medical Service Co-op  
 Walla Mulla Family and Community Support  
 War Widows' Guild of Australia NSW Ltd  
 Watershed Drug and Alcohol Recovery and Education Centre  
 Waybridge Ministries Inc  
 We Help Ourselves  
 Weave Youth Family Community

Wee Waa Community Care Services Inc  
 Welfare Rights Centre  
 Werrington Community Project Inc  
 Western NSW Community Legal Service  
 Western Suburbs Haven Inc  
 Western Sydney Community Forum  
 Western Sydney Drug & Alcohol Resource Centre Inc  
 Westir Ltd  
 Windgap Foundation Limited  
 Wings Of Hope Inc  
 Wirringa Baiya Aboriginal Women's Legal Centre  
 Wise Employment  
 Wollongong West Street Centre  
 Wollongong Women's Housing  
 Women in Prison Advocacy Network  
 Women's and Girls' Emergency Centre  
 Women's Activities and Self Help House  
 Women's Centre Albury-Wodonga Inc  
 Women's Domestic Violence Court Advocacy Service  
 NSW Inc  
 Women's Electoral Lobby NSW Inc  
 Women's Health NSW  
 Women's Housing Company  
 Women's Legal Services NSW  
 Women's Shelter Armidale Inc  
 Woodbine Neighbourhood Centre  
 Woodrising Neighbourhood Centre  
 Woodville Community Services Inc  
 Workers' Health Centre  
 Wyong Neighbourhood Centre Inc  
 Y Foundations  
 Yawarra Meamei Womens Group  
 Youth Action  
 Youth Off The Streets  
 Youth Solutions

**Affiliate Members - 59**

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Age Communications  
 Australian Services Union (NSW)  
 Bankstown City Council  
 Blue Mountains City Council  
 BRC Recruitment Pty Ltd  
 Broken Hill City Council  
 Camden Council  
 Campbelltown City Council  
 Canterbury City Council  
 Charles Sturt University  
 City of Ryde  
 Community Services (Metro Central Region)  
 Community Services (Orange)  
 Cooma Monaro Shire Council  
 Department Of Parliamentary Services  
 Disability Professionals Pty Ltd  
 Energy and Water Ombudsman NSW

Enhancing Community Business  
 Eurobodalla Shire Council  
 Gosford City Council  
 Hawkesbury City Council  
 Hurstville City Council  
 Inner West Sydney Medicare Local Ltd  
 Institute of Specialist Dispute Resolution  
 Kiama Municipal Council  
 Kogarah City Council  
 Ku-Ring-Gai Council  
 Lake Macquarie City Council  
 Lane Cove Municipal Council  
 Legal Aid Commission of NSW  
 Leichhardt Municipal Council  
 Lismore City Council  
 Local Government NSW  
 Marrickville Council  
 Mosman Municipal Council  
 Muswellbrook Shire Council  
 National Tertiary Education Union  
 North Sydney Council  
 NSW Ombudsman  
 NSW Teachers Federation  
 Orange City Council  
 Parramatta City Council  
 Public Service Association of NSW  
 Randwick City Council  
 Rockdale City Council  
 Ron Flood Accounting  
 Shellharbour City Council  
 Shoalhaven City Council  
 South West Sydney Area Health Service  
 Southern Councils Group, Community Care  
 Programs  
 Strathfield Municipal Council  
 Sydney Western Area Health Service  
 The Greens  
 Tweed Shire Council  
 United Voice  
 Warringah Council  
 Westwood Spice  
 Wyong Shire Council  
 Yarrawonga District Health Service

**Individual Members - 54**

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**NCOSS**

COUNCIL OF SOCIAL SERVICE  
OF NEW SOUTH WALES